PCS
Presbyterian
Community
Social Services

REACHING HEARTS TOGETHER

50 Years of Compassionate Care

Annual Report 2024/25

Table of Contents

Vision, Mission & Core Values	02
Chairman's Message	03
Executive Director's Message	04
Our Touchpoints	05
Seniors Embracing a H.I.P. and Active Lifestyle	06
Empowering Our Special Needs Community	10
Nurturing Strengths, Enabling Growth, Meeting Needs in Our Community	12
Board of Directors	14
Corporate Governance	16
Senior Management	18
Brand Refresh Initiatives	19
Meet Our Volunteers	20
Meet Our Team	21
Launch of 50th Anniversary Celebrations	23
Financial Impact & PCS in the Spotlight	24
Driving Collective Impact with Our Partners	25
Voices of Those We Serve	29
Our Heartfelt Gratitude	31
Breakthrough Innovations Awaits	32
Directory	33

Vision, Mission & Core Values

Mission

To meet the challenges and needs of the community in Christian witness to touch lives

Vision

That we will honour and magnify the name of our Lord through the services of PCS

Core Values

SERVICE VALUES

Purpose with Passion
Integrity that is Earned
Care with Commitment

STRATEGIC POSITIONS

Education and Prevention
Early Detection and Intervention
Upstream Enablement and Empowerment
Proactive Identification and Responsive Support
Innovation for Impact
Ecosystem Collaboration and Strategic Partnerships

LEADERSHIP VALUES

Leadership by Example
Integrity that is Earned
Servanthood with a Heart
Quality that Exceeds Expectations

STRATEGIC THRUSTS

Shaping Values-Inspired Culture (Character)
Embracing an Inclusive Ethos (Compassion)
Ensuring Sustainable Services (Cost-effectiveness)
Developing Innovative Initiatives (Creativity)

About Us

Chairman's Message

2024 was a year that marked the beginning of a significant new chapter for Presbyterian Community Services (PCS). Amid a season of transformation and challenge, our organisation pressed forward with clarity, compassion, and renewed conviction, laying the foundation for the years to come—a foundation built on faith, bold aspirations, and a commitment to God's calling.

The grand opening of A Good PLACE at One Holland Village in February 2025 marked a pivotal milestone for PCS. This landmark occasion unveiled our refreshed logo, an emblem of renewed vision anchored in enduring values and officially launched the celebrations of our 50th anniversary. A Good PLACE brings together seniors, individuals with special needs, and intergenerational activities, reflecting the very essence of our mission: inclusive, engaging, equipping, empowering, and future oriented. We were deeply honoured to have the President of the Republic of Singapore, Mr Tharman Shanmugaratnam, grace the opening, a gesture that affirmed the national significance of PCS's ongoing transformative impact within the community, inspired by our faith and the belief that every individual is created in God's image.

2024 also saw a transition in leadership, positioning PCS to scale deeper impact through strategic initiatives. One such effort is the confirmed development of an integrated sheltered workshop that will co-exist with the new Grace Orchard School by 2029. This initiative exemplifies our long-term commitment to inclusive education, dignified employment, and holistic community care.

Throughout the year, our Board provided steadfast strategic oversight and wise governance, steering PCS with courage and vision. Grounded in our core values of love, integrity, excellence, and partnership, we advanced with purpose, ensuring every decision reflected our calling to serve with grace and humility.

At every turn, we have seen God's faithful hand guiding us. His providence has sustained PCS across five decades, and His footprints are visible in each life touched, each door opened, each path made clear.

As the Psalmist writes in Psalm 100:5, "For the Lord is good and His love endures forever; His faithfulness continues through all generations." This truth resonates deeply with our journey, reminding us that our mission is anchored not only in purpose but in God's faithfulness.

I extend my deepest appreciation to our exceptional staff, tireless volunteers, generous donors, and trusted partners. Your unwavering support continues to breathe life into PCS's mission and shape the trajectory of our growth.

As we look ahead to a momentous 50th year, we do so with gratitude for our heritage and vibrant hope for the future. This golden anniversary is more than a celebration, it is a reaffirmation of our calling to build a compassionate, connected society, one life at a time.

With sincere appreciation,

Jonathan Kok

Chairman,
Presbyterian Community Services

About Us

Executive Director's Message

Dear Valued Stakeholders, Supporters, and PCS Family,

FY24 was a year of purposeful momentum for Presbyterian Community Services (PCS), a year where conviction met compassion, and innovation met impact. We marked key milestones, renewed our strategic direction, and witnessed deeply human stories that reaffirm the heart of our mission. This Annual Report is more than a record of achievements, it is a testament to the enduring spirit of care, hope, and transformation that defines PCS.

Across our services, growth was not just in scale but in depth. Our Senior Services expanded Active Ageing and Home Care initiatives, fostering dignity and connection. Grace Orchard School and iSPACE continued to nurture individuals with special needs, equipping them for purposeful, empowered living. Gladiolus Place provided refuge and restoration for vulnerable girls, while Providence Care Centre uplifted children and youth from low-income families with holistic support. Our Community Support Services, emergency relief, counselling, and social work, offered timely aid and early intervention, often making the difference between crisis and stability.

Behind every statistic lies a story: seniors rediscovering purpose, individuals gaining vocational confidence, youth finding hope, and families receiving support that changed their trajectory. These personal journeys fuel our mission and remind us why we serve.

None of this would be possible without our dedicated staff, passionate volunteers, and generous donors. Your professionalism, compassion, and contributions, whether time, expertise, or financial, are the foundation of PCS's impact. We are deeply grateful.

Strategically, we embraced technology and organisational health initiatives to streamline operations, enhance data insights, and improve service delivery. These efforts strengthen our adaptability and amplify our mission, ensuring we remain responsive to evolving needs while staying anchored in our values.

As we approach PCS's 50th Anniversary and prepare for our transition to Charity Company Limited by Guarantee (CLG) status, we stand at the threshold of a new chapter. This evolution reflects our commitment to transparent stewardship, stronger governance, and long-term sustainability, positioning PCS for deeper community impact in the years ahead.

At our core, we remain committed to relational care, building genuine, meaningful connections that transform lives. As needs grow and communities evolve, we invite more partners to join us in this journey. Together, let us serve, uplift, and inspire tomorrow's community today.

With heartfelt gratitude and anticipation,

Dr Andrew Lim

Executive Director,
Presbyterian Community Services

Our Touchpoints

Inspiring Tomorrow's Community Today

Presbyterian Community Services (PCS) is a Social Service Agency registered with the Commissioner of Charities and a member of the National Council of Social Service.

Our vision is to honour and magnify the name of our Lord through the services of PCS. Our mission is to meet the challenges and needs of the community in Christian witness to touch lives.

18

Touchpoints as of today

- 1 Head Office
- 10 Seniors Services
- 3 Youth Services
- 3 Special Needs Services
- 1 Integrated Learning Hub

Scan our QR Code or click our link below for more information online!

https://qrco.de/svcar25

Launch of AIC's Silver Guardian Programme

"Silver Guardians" is part of a national initiative to help seniors age actively while giving back.

PCS Esther AAC was chosen by AIC as the launch venue for the Silver Guardians Programme, in recognition of our strong belief in, and dedicated efforts toward, developing senior volunteers in a purposeful and impactful way.

This national initiative mobilises seniors to serve as volunteers at Active Ageing Centres across Singapore—empowering them to age actively while giving back. It was heartening to see the community, care partners, and guests gather in support of seniors stepping into roles of purpose.

Minister Ong Ye Kung observing the beading and handicraft activities organised by elderly volunteers from the Handiwork initiative.

Our Services

Seniors Embracing a H.I.P. and Active Lifestyle

Unique Seniors		*Frail Seniors Supported*		
6028 Outreached	**161** Befriended / Buddied	**41** Day Care	**454** Meals on Wheels	**621** Medical Escort and Transport
3138 Engaged			**259** Interim Caregiver Service	

102,576
Seniors in Attendance
at Active Ageing Centres

ALL AACS

Enabling Care for Seniors with Dementia at Our AACs

We are proud to share that all 6 of our Active Ageing Centres (AACs) are now equipped and recognised as Dementia Go-To Points (GTPs), in support of the national Dementia-Friendly Singapore movement by AIC.

With Potong Pasir AAC joining the fold this year, our network of GTPs is complete. Together with our Maintenance Day Care centres, we now offer more touchpoints for dementia care, supporting seniors and caregivers where it matters most: in the heart of the community.

ESTHER AAC

Uncle Go Gai Gai

Our seniors exploring the Far East Flora Centre.

We embarked on a unique initiative to engage more male seniors by fostering camaraderie and discovery through curated outings, ranging from exploring plants at the Far East Flora Centre, to visiting fish farms, and enjoying scenic coastal walks at Changi Village.

Organised with the support of True Way Presbyterian Church's Engagement Ministry, these trips helped participants stay socially connected and mentally refreshed, while experiencing the joys of Singapore's heartland.

Winter Solstice Dinner with Strathmore RN

We ushered in the Winter Solstice on 14 December with over 50 of our seniors. With an evening filled with food and festive joy, we made tang yuan and dumplings, enjoyed a communal steamboat dinner, and were treated to a performance of Xinyao hits.

With SPS Eric Chua as our Guest of Honour and support from Strathmore RN, the evening strengthened bonds among neighbours and reminded us that active ageing thrives in community.

SPS Eric Chua and our seniors and caretakers.

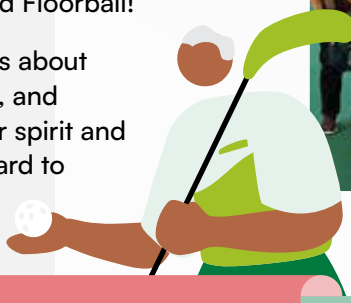
MARTHA AAC

Martha AAC's Sporting Achievements

We are proud to share that 28 of our Martha AAC seniors competed in the National Celebration of Seniors, taking part in the cross-centre Sports Challenge. Representing Martha AAC with energy and team spirit, they emerged as runners-up in both Walking Captain's Ball and Seated Floorball!

This achievement speaks volumes about our seniors' resilience, teamwork, and active lifestyle. We celebrate their spirit and determination, and we look forward to more sporting milestones ahead.

Our seniors at the National Celebration of Seniors.



28 of our Martha AAC seniors competed at the National Celebration of Seniors organized by AIC.

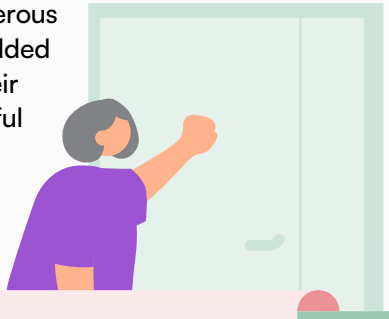
Hari Raya Celebration

Our seniors wearing vibrant, colourful costumes.

Hari Raya at Martha AAC was a beautiful celebration of unity and respect.

While rooted in Malay-Muslim culture, the spirit of the festival brought together seniors of all races. As we wished our Muslim seniors "Selamat Hari Raya", the shared joy and festive spirit reminded us of the harmony we enjoy as a multicultural community.

We are especially thankful to the ITE Alumni team, whose generous sponsorship and presence added so much joy to the event. Their warm interactions and cheerful energy created a truly festive atmosphere for our seniors.



Memory Lane Programme

Our seniors learning about memory recall.

The Memory Lane Programme aims to help stimulate memory recall and cognitive function.

Through storytelling and guided activities, the newly-introduced Memory Lane Programme allows our seniors to recall personal experiences, stimulate cognitive function, and pass on their legacy to others.

Beyond memory stimulation, it also fosters connection, as seniors bond over shared experiences, laughter, and nostalgia.

EVERGREEN AAC

Centenary Celebration

Our seniors celebrating with a special birthday cake.

We had the immense honour of celebrating the lives of 14 remarkable seniors, each aged between 90 and 100, at our Centenary Anniversary Birthday bash at Evergreen AAC. The event featured a lovingly prepared Peranakan feast by none other than Helen Lim of Kim Choo. From tender braised pork to fragrant otah-otah, each dish served up more than just flavour, it was a taste of culture and home. The celebration ended on a sweet note with a beautiful birthday cake, shared among friends, family, and neighbours.

Moments like these remind us that ageing is a legacy worth honouring, and a journey best shared with community.

PEPP AAC

Therapeutic Gardening Session

Over 20 seniors took part in a Therapeutic Gardening session at PEPP AAC (Care).

We had the pleasure of leading a Therapeutic Gardening session at PEPP AAC (Care), where seniors engaged in hands-on learning of essential gardening techniques, from soil preparation and seed planting to pruning and pest control.

The session not only promoted wellness through nature-based activity but also encouraged meaningful interaction and community building among participants.

Our seniors learning horticultural tips and gardening skills.

SARAH AAC

Learning session between our seniors and partners.

Project V: Fraud Awareness during the Lunar New Year

During the Lunar New Year, Sarah AAC hosted 120 seniors with a Fraud Awareness Workshop with Standard Chartered Singapore.

This was our largest Project V session since launching last August. A great way to stay safe and connected!

Our Services

Empowering Our Special Needs Community

631
Total Students in Programmes

190
Total Workshop Attendees

31
Total trainees who completed ECAT & EdCAT

GRACE ORCHARD SCHOOL

Singapore Youth Festival 2024 Arts Presentation

We are proud to celebrate the achievements of the Grace Orchard School (GOS) Choir, which received a Certificate of Distinction for its joint performance with Fairfield Methodist Primary School at the Singapore Youth Festival (SYF) 2024 Arts Presentation.

It demonstrated how the arts can foster meaningful inclusion and friendship across diverse abilities.

This collaboration gave the opportunity for students from both schools came together to sing as one.

Education Minister Chan Chun Sing visiting

Ministerial Visit to Grace Orchard School

On 8 Feb, Grace Orchard School had the honour of hosting Mr Chan Chun Sing, Minister for Education. Minister Chan was warmly welcomed by our student leaders, who guided him on a tour of the school and shared about life at GOS.

During his visit, Minister Chan observed lessons in Community Living Skills, Mathematics, and Outdoor Education, gaining a glimpse of how our students learn and grow daily. He also visited our Vocational Education training programme, where students proudly served waffles and beverages made with ingredients grown in our school. His presence and encouragement made the occasion especially meaningful for our students and staff.

Haw Par National Youth Para Swimming Championships 2024 Achievement

Our youth swimmers holding up their medals.

Our swimmers from Grace Orchard School made a splash at the Haw Par National Youth Para Swimming Championships 2024, taking home an impressive 22 medals.

Behind these wins is a story of commitment. As part of their CCA, these students trained weekly with their coaches, pushing through challenges with grit and heart. This annual meet, Singapore's only national swimming event for youths with disabilities, gave our students a chance to shine, and they did so with courage and pride.

At PCS iSPACE, we believe every individual with special needs has the potential to grow and adapt.

A First-of-its-Kind Programme: Adaptable Thinking at Work (AT@Work)

iSPACE launched Adaptable Thinking @ Work (AT@Work), a first-of-its-kind programme designed to go beyond vocational training by developing core thinking and problem-solving skills.

In Level 1: Relating with Others, trainees learnt to communicate effectively, reflect on their behaviours, and understand the people around them. Guided by the Mediated Learning Practice Framework, the programme focused on building confidence and self-awareness.

On 28 Feb 2025, eight of our trainees, graduates from our Eldercare and Educator Aide Training Programmes, completed AT@Work Level 1. Armed with stronger soft skills, they are now better equipped to contribute meaningfully in childcare and eldercare settings. We're proud of their progress, and with plans already in motion to develop higher levels of AT@Work, we look forward to empowering our trainees to flourish in their vocational roles.

Our Services

Nurturing Strengths, Enabling Growth

Meeting Needs in Our Community

COMMUNITY SUPPORT SERVICES

6 Counselling	**57** Case Management	**19** Households assisted by ERS
24 Advanced Care Planning	**$11,700** Financial support dispensed for FY24/25	

GLADIOLUS PLACE

Glowing Pigments 2025

We were proud to unveil our very first art exhibition, Glowing Pigments 2024, on 31 Oct at the historic Arts House. In partnership with local artists Barry Yeow and Evangeline Ang of 5seventeen Studio, our Girls spent nine months under their mentorship, learning to express themselves through art and producing works of exhibition quality. Staying true to GP's spirit of leading by example, our staff and friends of GP volunteers also joined in the journey, honing their own skills alongside the Girls. The exhibition showcased 19 impressive artworks, with 13 pieces collected by supporters who saw the beauty and meaning behind each creation.

The evening was made extra special by the presence of our Guest-of-Honour, Mr Eric Chua, Senior Parliamentary Secretary for Culture, Community and Youth, and for Social and Family Development. His words on the transformative power of the arts and its role in youth empowerment left a lasting impression on everyone present. We are deeply grateful to SPS Chua for gracing the event and for his unwavering support, which made the launch of Glowing Pigments 2024 a truly memorable milestone for our community.

The exhibition featured 19 outstanding pieces, with 13 finding their way into homes and offices of proud collectors.

Ms Michelle Tan, ED of GP giving a speech at Glowing Pigments.

CycleHome 2024

Reintegration involves not only therapeutic support for our girls but also working with their families to rebuild and restore relationships. Following the success of our first cycling fundraiser in 2023, we were excited to continue with CycleHome 2024.

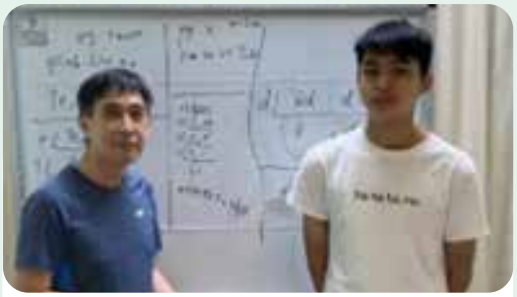
This year, we've added walking and running to make the campaign more inclusive and family-friendly. Not everyone cycles, but everyone can move together, and that shared experience helps bring Families closer. Our girls are also taking part, alongside our staff and volunteers, to build bonds, promote wellness, and support the cause together.

Our girls participating in the CycleHome fundraiser.

PROVIDENT CARE CENTRE (PCC)

One-to-One Tuition

In 2024, we introduced one-to-one Maths tuition for two secondary students who were facing challenges in the subject. Many thanks to Ang Kok Wah from PPC, who kindly volunteered his time every fortnight to guide and support them.



Mr Ang Kok Wah supporting the one-to-one tuitions.

Collaboration with YGOS

In collaboration with YGOS, our youths attended several engaging activities, including a mentoring session on self-confidence, a JOC badminton event that brought in new faces, and a Christmas celebration in December. These events provided meaningful connections and fun learning opportunities for our youths.

PPC Student Graduation

Speech during PPC's Graduation Ceremony

PPC's Graduation Ceremony was held on Saturday, 9 November 2024.

It was heartening to see students and parents arrive early, full of anticipation. Volunteers from PPC Fort Canning generously sponsored cookies and an ice-cream stall, to the delight of the students.

We were treated to a rousing performance of A Million Dreams by Calvin Ong, followed by a lovely keyboard piece from our student Lim Jin Qian, and the celebration ended with prize presentations and a buffet tea.

120

Students served in FY2024/25

Our People

Board of Directors

Mr Kok Hei Mun, Jonathan
Chairman
1 April 2023

A/Prof Thang Leng Leng
Vice Chairman
1 April 2023

Mr Lee Teck Meng
Honorary Secretary
1 May 2022

Mr Lim Chye Kee
Honorary Treasurer
25 March 2022

Mr Arthur Lim Eng Hian
Member
11 April 1994

Rev Ang Eng Hoe
Member
20 April 2012

Mr Sovann Giang
Member
1 April 2022

Rev Carrie Chan
Member
1 November 2023

Mr Alan Ng Miaw Peng
Member
1 January 2025

Mr Loh Pui Wah
Member
1 January 2025

Mr Tan Tong Aik
Joined as Member on 1 Apr 2025

Ex-Board Members

Mr George Goh Ching Wah
Joined: 1 Apr 2022
Left: 31 Dec 2024

Rev. Keith Lai Chee Kheong
Joined: 1 Apr 2022
Left: 31 Mar 2024

Board Sub-Committees

To ensure effective governance and operational excellence, the Board has established the following sub-committees:

Nomination Sub-Committee

Recommends suitable candidates for Board membership. New appointments are elected at the Annual General Meeting.

Chairman **Mr Kok Hei Mun, Jonathan**
Member **Mr Lim Chye Kee**
Rev Ang Eng Hoe

Audit Sub-Committee

Ensures compliance with internal controls, regulatory requirements, and financial integrity through regular audits.

Chairman **Mr Sovann Giang**
Member **Rev Ang Eng Hoe**
Mr Kwan Chang Yew

Fundraising Sub-Committee

Develops and reviews strategies to secure sustainable funding for PCS's programmes and initiatives.

Chairman **Mr Loh Pui Wah**
Member **Mr Arthur Lim Eng Hian**
Mr Alan Ng

Human Resource Sub-Committee

Provides oversight on HR policies and practices, supporting staff development and organisational culture.

Chairman **Rev Carrie Chan**
Member **Mr Kok Hei Mun, Jonathan**
Mr Michael Goh

Finance Sub-Committee

Oversees financial planning, budgeting, and reporting to ensure fiscal responsibility and sustainability.

Chairman **Mr Lim Chye Kee**
Member **Mr Tan Tong Aik**

Programme Sub-Committee

Evaluates and advises on the effectiveness, relevance, and impact of PCS's community programmes.

Chairman **A/Prof Thang Leng Leng**
Member **Mr Lee Teck Meng**
Mr Tan Tong Aik

Board Attendance

Name	Position	Attendance	Tenure
Mr Kok Hei Mun, Jonathan	Chairman	4/4	Joined 24 January 2013
A/Prof. Thang Leng Leng	Vice-Chairman	4/4	Joined 1 April 2019
Mr Lee Teck Meng	Hon. Secretary	4/4	Joined 1 May 2022
Mr Lim Chye Kee	Hon. Treasurer	4/4	Joined 25 March 2022
Mr Arthur Lim Eng Hian	Member	4/4	Joined 11 April 1994
Rev. Ang Eng Hoe	Member	3/4	Joined 20 April 2012
Mr Sovann Giang	Member	4/4	Joined 1 April 2022
Rev. Carrie Chan	Member	4/4	Joined 1 November 2023
Mr Loh Pui Wah	Member	1/1	Joined 1 January 2025
Mr Alan Ng Miaw Peng	Member	1/1	Joined 1 January 2025
Mr George Goh Ching Wah	Member	4/4	Joined 1 April 2022 Left 31 December 2024
Rev. Keith Lai Chee Kheong	Member	4/4	Joined 1 April 2022 Left 31 March 2024

Our Stewardship

Corporate Governance

Presbyterian Community Services (PCS) is committed to upholding the highest standards of corporate governance, in alignment with the guidelines for Charities and Institutions of a Public Character (IPC).

The Board plays a critical role in ensuring the integrity, accountability, and strategic direction of PCS in its mission to serve the community.

Board Renewal and Succession Planning

As part of PCS's renewal plan, the Nomination Sub-Committee is proactively seeking credible professionals with diverse expertise and a heart for service to join the Board. This ensures continuity, fresh perspectives, and sustained leadership excellence.

PCS remains steadfast in its commitment to good governance, transparency, and ethical stewardship, ensuring that it continues to serve the community with integrity and compassion.

Board's Purpose and Conduct

The PCS Board provides strategic oversight and governance to ensure that the organisation's operations and programmes are aligned with its mission and values. The Board convenes at least four times a year, with a quorum of four members required for decision-making. All Board members serve voluntarily and do not receive any remuneration for their services.

Board Members Serving for >10 Years

Mr Kok Hei Mun, Jonathan, *Rev. Ang Eng Hoe*, and *Mr Arthur Lim Eng Hian*, have served on the board for more than 10 years. They continue to serve as they are able to share their vast institutional knowledge and help guide and mentor newer Board members, thereby facilitating a smooth leadership transition.

Annual Remuneration of 3 Highest Paid Staff

Remuneration Band	Number
Between $100K and $150K	2
Between $150K and $200K	1

Out of the 3 highest paid staff, all 3 received more than $100,000. None of the 3 highest paid staff serve as a governing board member of the charity.

There are no paid staff being a close member of the family belonging to the Executive Director or a governing board member, who has received remuneration exceeding S$50,000 during the financial year.

Conflict of Interest Policy

All Board members are required to declare any interest, direct or indirect, in transactions PCS may enter into, or in organisations PCS has dealings with or is considering. They must also disclose any personal interest that may arise from being a supplier, user of services, or beneficiary of PCS.

Governance Evaluation Checklist

Scan this QR Code to view our Governance Evaluation Checklist

https://qrco.de/gecar25

Our People

Senior Management

Executive Director
Dr Andrew Lim Hian Boon

Head, Special Needs Services
Deputy Director,
Corporate Services
Mr Neo Beng Seng

Head,
Senior Services
Mr Tristan Gwee

Ms Karen Bay *was previously Head of Special Needs from 1 Apr 2024 to 31 Mar 2025*

Head,
Human Resources
Mr Vincent Teo

Head,
Finance & Compliance
Mr Tan Teong Guan

Head, Community
Engagement & Partnerships
Ms Surin Lee

Our Brand

Brand Refresh Initiatives

Refreshed Logo

At the heart of our new logo is the shape of the Burning Bush, a powerful biblical symbol (Exodus 3:2-5) representing God's miraculous presence, sacred light, and transformative love, echoing our faith-driven commitment to serve.

A New Look

You may have noticed a new look across our uniforms, publications and signage. PCS has embarked on a brand refresh to better reflect who we are today and where we're headed.

Branches Reflects our core areas of outreach:

- Seniors Services
- Youth Services
- Special Needs Services

Colours Together, they capture our mission of enduring hope and transformative action:

- Red — Passion and Love
- Green — Growth, Renewal and Commitment to Sustainability

Typeface We've also adopted a new typeface, Kinetika, for its clarity and corporate distinctiveness, and launched a 50th Anniversary logo to mark this meaningful milestone.

50th Year Anniversary

New Uniforms

The transition to our refreshed identity is already underway.

We thank you for embracing this step forward with us.

Our People

Meet Our Volunteers

Esther and Evergreen AAC volunteers (now Strathmore and Tampines) taking Seniors to the Singapore Zoo

Esther AAC (Strathmore) Volunteers at our Haircut

Martha AAC (Serangoon) Volunteers at our NDP celebration

Esther (Strathmore) Volunteers preparing for NDP celebration

Esther (Strathmore) Volunteers selling handcrafted goods at the Handiwork Christmas Roadshow in 2024

230 New Individual Volunteers Recruited

449 Total Individual Volunteers

337 Volunteers Engaged/ Mobilised

7254 Contributing Hours by Volunteers

Our People

Meet Our Team

Corporate Services Team

PCS Dorcas Home Care Services
Now PCS Cedar Tree Home Care Services Team

PCS Martha AAC
Now PCS Cedar Tree AAC @ Upper Serangoon 364

PCS Esther AAC
Now PCS Cedar Tree AAC @ Strathmore 61

PCS Hannah AAC
Now PCS Cedar Tree AAC @ Toh Yi 21

PCS Hannah MDC
PCS Cedar Tree SCC @ Toh Yi 21

PEPP AAC
Now PCS Cedar Tree AAC (Care) @ Potong Pasir 108

PEPP MDC
Now PCS Cedar Tree SCC (Care) @ Potong Pasir 108

PCS Evergreen Circle AAC
Now PCS Cedar Tree AAC @ Tampines West 827A

PCS Sarah AAC
Now PCS Cedar Tree AAC @ Jalan Bukit Merah

iSPACE Team

Student Care Centre @ GOS

Launch of 50th Anniversary Celebrations

Celebrating a Milestone: PCS's 50th Anniversary at the Opening of A Good PLACE @ One Holland Village

The launch of A Good PLACE @ One Holland Village signifies yet another new chapter for PCS that also coincided with the commencement of our 50th anniversary celebrations. This milestone aligns with the unveiling of our refreshed brand identity, symbolising PCS's decades of growth and service to the community.

Celebrating 50 Years of PCS: Breaking a Historic Record!

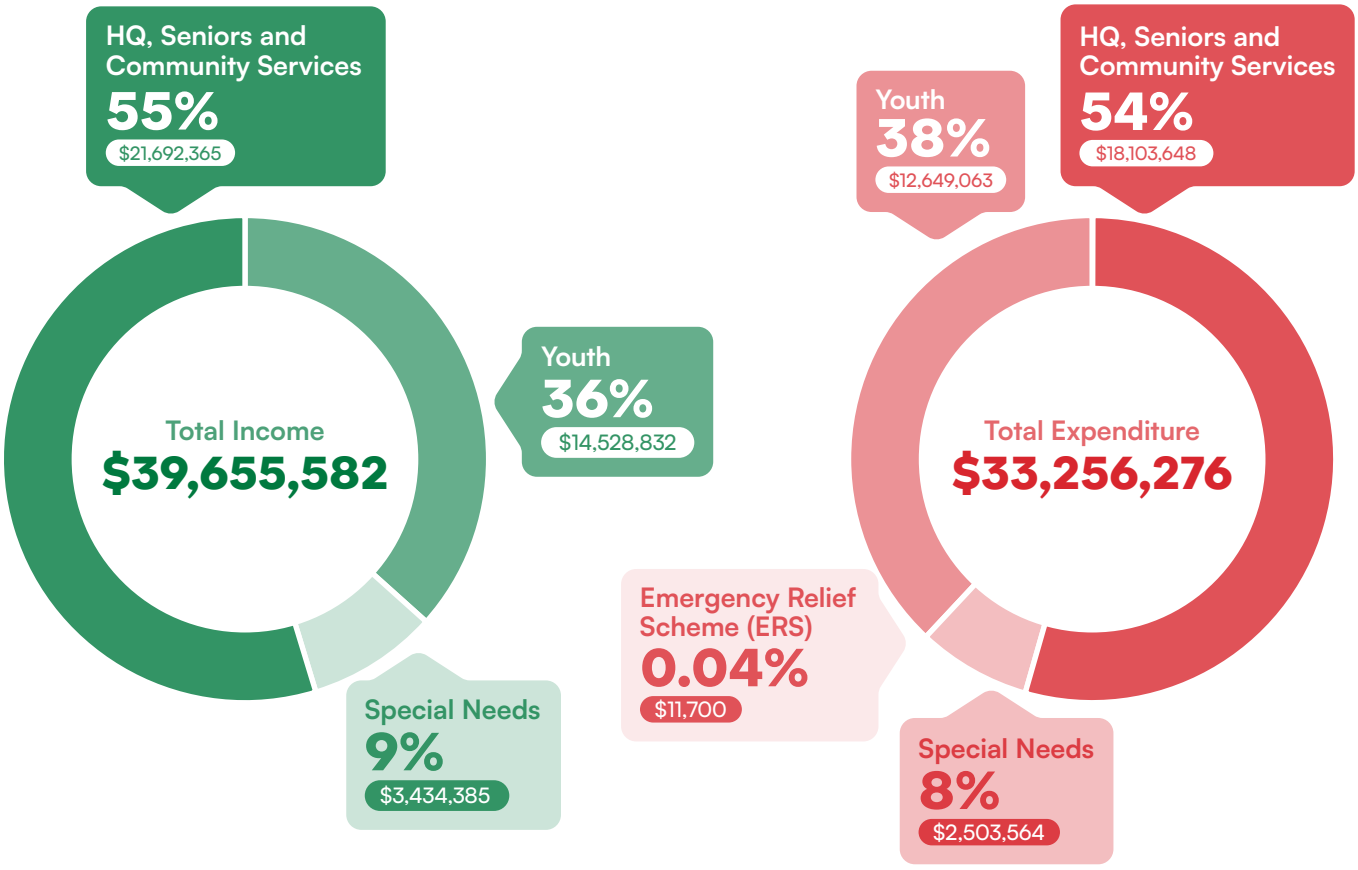
What better way to celebrate our 50th than by making history? As part of PCS50 and in honour of Singapore's SG60, we broke the national record for the largest 50-cent coin display: featuring 20,000 coins arranged to signify The River of Life.

This design, which similarly resembles the Singapore River, speaks to the lasting impact PCS has had over the past 50 years, and the continued flow of care and impact we are committed to in the years ahead.

Pls scan this QR code or click the link below to view the display online

https://qrco.de/pcs50yr

Financial Impact



PCS in the Spotlight

2758 Total Followers Across All Platforms

1465 Facebook Followers

653 Instagram Followers

477 LinkedIn Followers

16 Media Broadcast Features by Mainstream Media

Our Community

Driving Collective Impact with Our Partners

Lighthouse Evangelism Church

CNY Celebration

Over 70 seniors enjoyed a joyous CNY celebration hosted by Lighthouse Evangelism Church. From songs and picture games to a hearty buffet lunch, it was a time of fun, reflection, and festive cheer, with a strong reminder of hope and connection across generations.

Church of Our Saviour (COOS)

Christmas Celebration

On 21 Dec 2024, more than 60 seniors at Esther AAC were blessed with a warm, festive celebration by COOS. With music, games, and food, the event brought joy and peace of the season to all. We are grateful for the volunteers who helped us celebrate the true spirit of Christmas.

PPC

"Love in Action" Carnival

On 16 November, we joined Providence Presbyterian Church's "Love in Action" carnival. The morning kicked off with Zumba, followed by breakfast, games, and sports. It was a joy to see 16 students, along with parents and staff, taking part.

Gurmit Singh

Gurmit Singh's Debut

On 19 Jan, we joined Gurmit Singh at One Punggol for the debut screening of "Born in 1965", a short film on ageing. Our very own Estheritar band had a part to play in inspiring this documentary. It was a meaningful morning of film, Zumba, and conversation, reminding us that ageing can be full of life and new beginnings.

Hougang Primary School

Collaboration on "Prevent Food Wastage"

We had the joy of collaborating with Hougang Primary School on their "Prevent Food Wastage" project! Twenty of our seniors joined the initiative, learning not just about reducing food waste, but also sharing life experiences with the students.

NUS RC4

Intergenerational programme

Students from NUS RC4 brought youthful energy into our centre in a meaningful intergenerational exchange. Together, we played cognitive games like Bingo and Rummy-O and engaged in hand dexterity exercises. The seniors were energised by the lively conversations, while the students gained new perspectives on ageing and resilience. This initiative beautifully showcased the power of cross-generational bonding.

Hwa Chong Institution

Studio Photoshoot with Hwa Chong Institution

18 of our seniors enjoyed a unique experience behind and in front of the lens, thanks to students from Hwa Chong Institution. With portraits taken and edited together, this intergenerational project captured not just images, but stories and smiles.

Radin Mas

Radin Mas Primary School Project

Seniors and students from Radin Mas Primary bonded over games and conversations as part of the school's VIA programme. It was a heartwarming morning of sharing and intergenerational learning for all!

SUSS

SUSS and PA Chingay Watch Party

Seniors gathered at Esther AAC to stream the Chingay Parade live. After a light exercise and communal Lo Hei, we cheered on the performers together and shared stories of past parades: strengthening cultural bonds in a familiar, festive space.

Radin Mas CC

Grandparents' Day Carnival

Over 100 seniors at Sarah AAC were treated to a morning of massage sessions, nostalgic snacks, stage performances, and game booths at our Grandparents' Day Carnival!

The event was filled with laughter, activity, and intergenerational warmth.

We were honoured to have Mr Ho Thiam Teng, Chairman of Radin Mas CC, as our Guest of Honour. A big thank you to all our wonderful partners and sponsors for coming together to make this celebration truly special for our seniors.

National Health Group

'Eat Right, Smile Right' Workshop

Together with National Health Group, we welcomed 24 seniors for our Eat Right, Smile Right workshop, a session packed with practical tips on nutrition and oral care.

From learning about protein and calcium needs to understanding the impact of a good diet on dental health, our seniors walked away empowered and inspired to live and age well.

SportsSG

CALM 1.0 Programme

From July to Dec 2024, 30 seniors joined CALM 1.0, a 6-week strength and flexibility programme supported by SportSG.

Beyond building physical resilience, the sessions created space for seniors to move better, eat better, and rest better, together.

Aon Singapore and SG Cares

House Cleaning Initiative

With help from Aon Singapore and SG Cares VC @ Kreta Ayer, seniors received meaningful home makeovers, and our seniors are truly delighted to see the transformation of their unit.

One of them, Mr Sum, especially enjoyed both the cleaner space and heartfelt chats with volunteers. We are glad that AON's volunteers have found this initiative to be meaningful.

SingHealth

Singapore Community of Practice in Social Prescribing (SCOMP) Event

PCS Martha Active Ageing Centre held the first SCOMP Engagement Session of 2025, bringing together partners from the community services sector.

Featuring insights from Dr Andrew Lim (PCS) and Dr Fadzil Hamzah (CGH), this was a start of collaborative exchanges led by SingHealth and PCS to share best practices and strengthen social prescribing efforts to support seniors' well-being.

Enabling Services Hub @ Tampines (ESH)

Evergreen AAC at the Sports for Life Fiesta

We were proud to be part of the Sports for All Fiesta at Tampines West CC, thanks to the kind invitation from Enabling Services Hub @ Tampines (ESH).

Bringing along 50 of our seniors from Evergreen Circle AAC,

we set up our very own games booth and joined in the festive spirit, alongside participants of all ages, including Minister Masagos Zulkifli, whose presence and encouragement meant a great deal to our seniors.

We're thankful to ESH for giving us the opportunity to celebrate inclusivity and active ageing as one community.

Standard Chartered Singapore

Digital Literacy Workshop at Gardens by the Bay

In partnership with Standard Chartered Singapore, we conducted a hands-on digital learning experience for our seniors at all six PCS Active Ageing Centres (AACs).

At Gardens by the Bay, they learned to connect to Wi-Fi, take photos with their smartphones, and explore Google's wealth of information.

The workshop opened a world of digital possibilities, proving that with the right support, learning never stops, regardless of age.

Our Community

Voices of Those We Serve

Harsha's Journey: From Quiet Learner to Confident Care Support Assistant

Harsha joined the Eldercare Aide Training (EdCAT) Programme in August 2024 as a quiet and reserved young man. Through structured, hands-on training and the patient guidance of dedicated mentors, Harsha gradually developed practical caregiving skills and greater self-confidence. Just as significantly, he improved his social and communication skills, enabling him to interact more comfortably and meaningfully with both his peers and elderly clients. By the time he graduated in January 2025, he was more self-assured and relaxed in social interactions.

Today, Harsha volunteers five days a week at Esther AAC, where he assists in daily centre activities and outreach to the community. He often feels encouraged when affirmed by the seniors he comes in contact with, further strengthening his confidence and sense of purpose.

"Harsha has grown much since he first joined us. He is now more observant and often takes the initiative to set up programme activities. While he still benefits from reminders and encouragement, it's clear that he's becoming more confident and independent in his role."

Mentor, Esther AAC@ Strathmore

Harsha shares, "I'm happy working at the centre because I can communicate with the elderly clients and provide help when they need it. I especially enjoy the home visits organised by the centre."

His story is a testament to how inclusive, skills-based training, like the Eldercare Aide Training Programme, can empower individuals with special needs to contribute meaningfully to the community while gaining self-worth, confidence, and social connection.

Family of Mr Saad

On behalf of all of us who loved and cared for the late Mr. Saad, I want to express our deepest and most heartfelt gratitude to you. Words will never be enough to fully capture the appreciation we feel for the love, patience, and dedication you gave to him through his final days — and long before that.

With warmest regards and sincere appreciation,

Family of Mr. Saad

Son of Mdm Thng Beng Huay

From the son of the late Mdm Thng Beng Huay, under the care of Ms Thet Thet from our Interim Caregiver Service (ICS).

She helped my mum maintain position rotation to prevent bed sores and massaged her a lot of times and talked to her, comforting her everytime my mum starts to feel uncomfortable on the bed.

I would like to extend my thanks to Thet for her care and concerns and for being so professional in taking care of my mum.

I would like to express my heartfelt appreciation for the exceptional care and support provided by Staff San during the interim nursing care of my elderly brother. San has been consistently attentive, professional, and compassionate throughout the entire period.

We are deeply grateful. 🥰🙏🙏🙏

Sincerely,

Mdm Zarina on behalf of my brother

Sapari Bin Min

Mdm Zarina

Mr Edmond Lee and Family

Dear Presbyterian Care Services,

I am writing to express my sincere gratitude for the exceptional care and support Ms Theint had provided to my father (Mr Lee Kok Chin) during her time with us. Her commitment and compassion means a lot to us. We want to thank her once again and wish her well for her future undertakings.

Warm Regards,

Mr Edmond Lee & family

Our Heartfelt Gratitude

$2.7 MILLION
Total Donations Raised in the Period
1st April 2024 to 31st March 2025

Lunar New Year Appeal 2025

Our Lunar New Year Appeal featured Madam Wong, once a daily visitor to our Evergreen Circle AAC (now Cedar Tree AAC @ Tampines). Her sudden absence worried her friends, and upon reaching out, our social worker Andy discovered that fear and isolation during the COVID-19 pandemic had left her withdrawn and frail. After a fall and spinal injury, she finally accepted Andy's support, beginning a long journey of healing and recovery.

Over two years, Andy's consistent visits and care helped Madam Wong regain confidence and reconnect with her peers. Today, she enjoys an active and social lifestyle once more. By sharing her story, we highlighted the life-changing impact of their donations: restoring hope, health, and community for seniors in need.

Scan this QR code below to view our video on this

Or visit:
https://grco.de/pcswong

Christmas Appeal 2024

Through our Christmas Appeal, we shared Shan Wei's journey of resilience. Diagnosed with a mild learning disability, Shan Wei often felt undervalued in the workplace; but with support from our Eldercare Aide Training (EdCAT) programme, he was equipped with new skills and empowered to contribute meaningfully in the eldercare sector.

Today, Shan Wei thrives as part of PCF Sparkle Care, where he has found an inclusive environment that embraces his strengths. His story of renewal and hope encouraged donors to give generously, as it helped others like him discover new opportunities and dignity through gainful employment.

Thank You Message

Presbyterian Community Services extends our heartfelt gratitude to our supporting churches, partner organisations, grassroots groups, donors and volunteers who have for their invaluable contributions towards the work of PCS in FY 2024/2025.

Your steadfast support has enabled us to continue our mission to meet the challenges and needs of the community in Christian witness to touch lives.

Breakthrough Innovation Awaits

Mobile Active Ageing: AAC-on-Wheels (2025)

To better support seniors who lack easy access to Active Ageing Centres, especially in areas such as private estates, we are piloting HIP on Wheels, a CST-supported mobile AAC model that brings our programmes directly into underserved neighbourhoods.

Through weekly pop-up sessions in accessible community spaces, we'll deliver engaging activities across five domains: physical, cognitive, social, learning, and volunteerism. This mobile approach allows us to connect more seniors to purposeful ageing, wherever they are.

Love.All. Padel Project

In alignment with the Enabling Masterplan 2030, which envisions a more inclusive Singapore, Presbyterian Community Services (PCS) and Afternaut are partnering to launch Love.All. Padel, an initiative that empowers individuals with special needs to participate meaningfully in their communities. This will be achieved through community activation efforts and collaboration with partners to plan and organise programmes using GOS's shared facilities. The proposal has also been shared with SG Enable and received positive support.

Value Proposition:

1. Access to lifelong learning

Love.All. Padel seeks to unite the community through sports and recreational activities. Students will have opportunities to learn Padel and Futsal through new facilities that also serve alumni and residents. These spaces not only promote physical activity but also provide meaningful lifelong learning opportunities.

2. Creating new employment pathways

PCS and GOS are exploring employment opportunities for individuals with special needs in Sports Facilities Management, Event Management, and Community Management, aligned with Singapore's drive to strengthen sporting culture. With the upcoming Kallang Alive masterplan, this initiative equips students and alumni with vocational training and valuable work experience. Employment opportunities will also extend to Food & Beverage (F&B) and Horticulture, broadening future pathways.

3. Futureproofing through collaboration

This initiative pilots a school-based worksite model at GOS's new campus, allowing PCS and GOS to refine operational models, functions, and facility designs. The multi-year collaboration will also review and expand staff and partner roles, establish clear communication channels, and strengthen collaboration in preparation for the joint operation of the PCS-GOS Sheltered Workshop at the new campus.

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Student Care Centre @ GOS
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INTERGRATED LEARNING HUB

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COMMUNITY SUPPORT SERVICES

Social Work & Counselling
Email: swc@pcs.org.sg

Emergency Relief Scheme
Email: swc@pcs.org.sg

Presbyterian Community Services has been serving seniors, persons with special needs, youths and families.

Join us to make a difference in their lives.

WAYS TO SUPPORT US

DONATE ONLINE

Please Scan this QR Code to donate to PCS

Or go to: *https://www.pcs.org.sg/donate/*

DONATE BY CHEQUE

Please make your cheque payable to:
Presbyterian Community Services

And mail to:

533 Geylang Road,
Singapore 389489

MAKE A LEGACY GIFT

To make a legacy gift or CPF nomination to PCS, please allow us to support your enquiries via email to:

dn@pcs.org.sg

Your donation will go to the services and beneficiaries where help is most needed.

DONATE TODAY

We wish to inform all our donors and supporters that the list of donors will only be published online on our website (*www.pcs.org.sg*).

However, if you wish to keep your name confidential, please write to us at *dpo@pcs.org.sg*.

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