POSITIONING

*for Early **Detection** & **Intervention***

PRESBYTERIAN Community Services
长 老 会 社 区 服 务
Inspiring tomorrow's community today
Established since 1974

Stewardship Report FY 2017 - 18

VISION

That we will honour and magnify the name of our Lord through the services of PCS.

MISSION

To meet the challenges and needs of the community in Christian witness to touch lives.

LEADERSHIP VALUES

Leadership by Example
Integrity that is Earned
Quality that meets Expectation
Service with a Heart

SERVICE VALUES

Professionalism with Passion
Care with Commitment
Service with Significance

STRATEGIC POSITIONS

Prevention and Education
Early Detection and Intervention

STRATEGIC THRUSTS

Shaping a Values-Inspired Culture (Character)
Embracing an Inclusive Ethos (Compassion)
Ensuring Sustainable Services (Cost-Effectiveness)
Developing Innovative Initiatives (Creativity)

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REVEAL

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Message from the ***Chairman***

In a continuing effort for Presbyterian Community Services to remain relevant and effective in serving the community, we constantly ask ourselves:

1. How can we better serve our beneficiaries by providing timely help?

2. What early detection system can be put in place to identify those who are in need?

3. What service gaps are there in which we can improve on?

Presbyterian Community Services has 27 centres spread throughout Singapore. This is an advantage we have in reaching out to our community to detect signs of problems among our beneficiaries of different ages and of different profiles across Singapore.

In our 11 childcare centres, a Learning Support Programme is in place to detect developmental learning difficulties among children. Furthermore, Principals and Senior Teachers are trained to assess and to take action to report cases of child neglect or child abuse.

In our elderly services, more than 125 volunteers have been recruited and trained to befriend socially isolated seniors. In their regular contacts with the seniors, the volunteers are able to identify and to make referrals for seniors who need professional help. At the same time, we have a dedicated team of social workers and counsellors who work closely with centre staff and volunteers to give support and professional advice.

With the commitment of staff, volunteers, and donors, and the support of government agencies, Presbyterian Community Services has been able to enlarge its services and to seek new areas to serve.

"On behalf of the organization, I would like to sincerely thank our staff, volunteers, donors, and government agencies, and all who have been working together to make the work of Presbyterian Community Services possible."

Arthur Lim, PBM
Chairman
Presbyterian Community Services

Message from the ***Executive Director***

We want to have an inclusive society, and it matters much to us that those in dire need should find the needed help and not be left out. In every society, there will be people who have been disadvantaged by life issues and require some forms of intervention and support.

Promptness to detect early distress and provision of help in swiftness and effectiveness are what we can strive for as a social service organization.

"To be intentional, the Presbyterian Community Services has positioned its services at the upstream to focus on "Prevention and Education," and "Early Detection and Intervention"."

As "Prevention and Education" has always been our mainstream of work, greater effort has been put in to heighten the work of "Early Detection and Intervention". Staff and volunteers working with the vulnerable population are being trained to spot early signs of distress so that timely intervention can be provided.

We have also established an internal referral system so that frontline staff can refer beneficiaries to a team of professional social workers and counsellors.

In our drive to focus on upstream work, we recognize the importance of a more inclusive society to look out for one another. For collective impact, we need to foster a growing culture of mutual support to forge a thoughtful and caring society.

As a charitable organization, there is a limit to how many we can help. However, with your support, more can be done with added resources.

Your continual encouragement and partnership with us is deeply appreciated. With the many helping hands working together for good social causes, we all can be challenged to serve with alacrity, to deliver help in a more timely manner.

David Lim
Executive Director
Presbyterian Community Services

INSPIRING STORIES

Meals With A Difference

Dorcas serves about 210 clients under its Meals-On-Wheels programme, delivering meals to them daily. While most of the beneficiaries are seniors, some are in their 40s, with medical conditions that affect their ability to buy or prepare their own meals.

Besides ensuring adequate nutrition with each meal delivered, Dorcas' staff also assist in monitoring their safety at home as they come into contact with the seniors.

Some seniors are rather reserved and as Dorcas respects their privacy, meals are hung on the gate after which the staff will either knock on the door or inform them that the meals have arrived.

Any meals found still hanging on the client's gate during the next meal delivery serves as a red flag in that they may have had a mishap at home.

On one occasion, an 88-year-old lady had a fall and while she managed to get herself up to the bed, she was too weak to call for help. The senior's younger sister was hospitalised at the time and no one was around to help her.

The only SOS was the packet of lunch hanging on the gate when dinner was delivered to her. Though she was hurt, she was unwilling to seek medical assistance. After much persuasion by our driver, she finally agreed and was hospitalised.

On another occasion, a 72-year-old lady fell at home and despite calling for help, her room was some distance away from the living room and no one could hear her. Again, the packet of meal hanging on the gate served as an SOS. Our staff then alerted the SCDF upon hearing some faint voice shouting: "Jatuh... Jatuh..." from the gate.

At times, we also encounter false alarms. One such case, an 87-year-old lady did not take her bento lunch. After checking with all the hospitals and no admission record was found, we alerted the SCDF as we feared for her safety.

The senior was found sleeping when the SCDF entered her house and the paramedics examined and found her to be stable with no signs of physical or emotional distress.

"For Dorcas, each day ends only when we know the elderly are safe at home. Each packet of meals is not only a service given to the needy but also an Early Detection and Intervention step for us."

Mr Michael Foo
DORCAS Home Care Service

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INSPIRING STORIES

What Do I Do as a Befriender-Volunteer?

My volunteering activity started off at Evergreen Circle Seniors Activity Centre as an exercise instructor. I volunteered to teach the Meridian exercise as it helps to improve the body's blood circulation. Having been on this exercise for 2 years, and medical check-up results showed improvements, I decided to pass on this exercise to the seniors.

After a while, Mr Francis Tan at the centre asked me if I could be a befriender as well. Due to my commitment to Dover Park Hospice as a befriender then, I had to decline Mr Tan. I told him that should my befriendee pass away, I would join the Community Befriending Programme that is managed by the centre for Tampines West constituency.

I kept to my promise, and that was when my journey as a befriender-volunteer for Tampines West started. I personally believe that my call to ministry is to the seniors, even though I had worked with youths and children. I find the work as a befriender to the seniors very fulfilling.

What do I do when I meet up with my befriendees? We talk to each other. Sometimes, I visit them in their homes and sometimes, we share a meal at the coffee shop. They would share their life stories with me and these stories can be endearing, and some stories can also be extremely sad. For seniors, it is common to hear of their long-term illnesses, bodily pains, and sharing of their emotional and mental struggles.

At times, I felt very helpless because I could not help them very much, except to listen and encourage them. I also shared my own experiences on how I overcame my life struggles. I even gave them my mobile number so that they could call me if there is any need for help or support. For complex issues, I am assured that the seniors can be referred to Presbyterian Community Services for professional help.

> **"Life has its ups and downs, moments of joy and sorrow. As a befriender, I am glad to be given the opportunity to make a difference in the lives of the seniors, especially those who are more socially isolated."**

As I spent time and walked with them during this season of their lives, may they find a friend in me who can be of some help to them. May I also encourage many more active seniors to rise up to this meaningful challenge of reaching out and helping those who are less fortunate, less active and less able to help themselves.

Mdm Sue Ho
Volunteer-Befriender

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INSPIRING STORIES

Early Intervention for Young Girl

Azura (not actual name) is a 13-year-old young adolescent studying in a secondary school in the West. At such a young age, she is learning to cope with setbacks in life.

As her mother was incarcerated for drug abuse and her relatives refused to care for her in the mother's absence, she was admitted to Gladiolus Place (GP) due to no alternative care arrangement.

During her early phase of admission to GP, it was observed that she had difficulty communicating openly with her mother. She shared that her mother did not understand her feelings. She also struggled with emotional regulation, especially anger management.

GP was able to provide a safe space for her to explore her feelings and receive counselling sessions to discover positive coping strategies. Continually, she was encouraged to initiate communication with her mother.

When her mother was out of prison, it was heart-warming to see Azura voicing out her heartfelt concerns to her mother, overcoming her hesitation.

Having being exposed to family members who had consumed drugs, Azura is at high risk of being influenced. Hence, it is important at this tender age to provide the needed early intervention through counselling and loving engagement with her.

The caseworker of GP is not only liaising with the school to follow up on her well-being, but Azura also continues to receive professional help. She has been encouraged to talk about her views on drugs, as well as being counselled on drug taking behaviours through psychoeducational activities. Social awareness cues have also been taught so that she can better improve her social relationships with others. Through all these interventions, the caseworker is seeking to cultivate some fundamental values and skills for Azura to journey through life challenges. We are glad that she is highly motivated and determined to achieve her goals.

GP will continue to liaise with relevant stakeholders to identify Azura's needs and support her with relevant interventions.

Caseworker
Gladiolus Place

Gladiolus Place (formerly known as AG Home) is a Christian residential refuge for teenage girls aged 12-19 years of age. Here, we provide a safe and loving family environment for every girl who walks through our door. We envision for each girl, under our care and nurturing to bloom like the Gladiolus flower, clothed in strength and honour, empowered to be women of dignity and confidence, so that they may live their lives to the fullest.

INSPIRING STORIES

Frontline to Provide Collaborative Care

Madam Aw is an affectionate and warm woman, who grew up in Malaysia and moved to Singapore after her marriage. She is now in her eighties, and due to her state of health with dementia, she tends to be forgetful and may sound incoherent in her communication. At the initial stage, neighbours misjudged her and excluded her in many activities.

When the staff of Hannah Seniors Activity Centre realized her condition, many efforts were made to engage her and the family. Two befriender-volunteers were assigned to help her. However, the initiative was halted after 2-3 months because she had some reservations.

The staff continued to engage Madam Aw and her family, and over a period, the gentle persistence of the staff started to bear fruit. The staff managed to establish a trusting relationship, and her attendance at the centre has become increasingly frequent. Every Monday and Wednesday, she would join other seniors to participate in the morning exercises. She is also enjoying the activities and games organized by the centre. It has been heart-warming to observe that her social interactions with other seniors and staff have been more affectionate.

Neighbours around her got to understand her condition better, and warmly accept her as a friend.

As a result of Madam Aw's willingness to enlarge her social interactions and engage in stimulating activities, her condition has improved. Madam Aw is able to remember faces, names and life stories of her friends and acquaintances, as her involvement in the centre gradually increased.

These improvements prompted Madam Aw's children to slowly embrace and appreciate the work of the staff and volunteers who are reaching out tirelessly to the seniors in the neighbourhood. Madam Aw's son would frequently fetch her to the centre and often, radiate with his friendly smile that brought forth much encouragement to the staff.

"Indeed, family, neighbours, volunteers and staff can be at the frontline to provide a collaboration of care in the community. With such active collaborative care, we can help our seniors to age-in-place and revive the "kampong spirit" of neighbourliness."

Mr Desmond Soh
Hannah Seniors Activity Centre

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ABOUT PRESBYTERIAN COMMUNITY SERVICES

The setting up of the Presbyterian Community Services was first initiated more than 40 years ago by the Presbyterian Church in Singapore.

PCS is one of the foremost providers of pre-school education. Over the years, the scope of services has widened. Currently we have infant care, childcare, student care, integrated education for special needs, special needs school, residential home for teenage girls, youth-at-risk programme, eldercare services, emergency relief scheme, learning support, community befriending and other services to meet the multi-generational needs of the population.

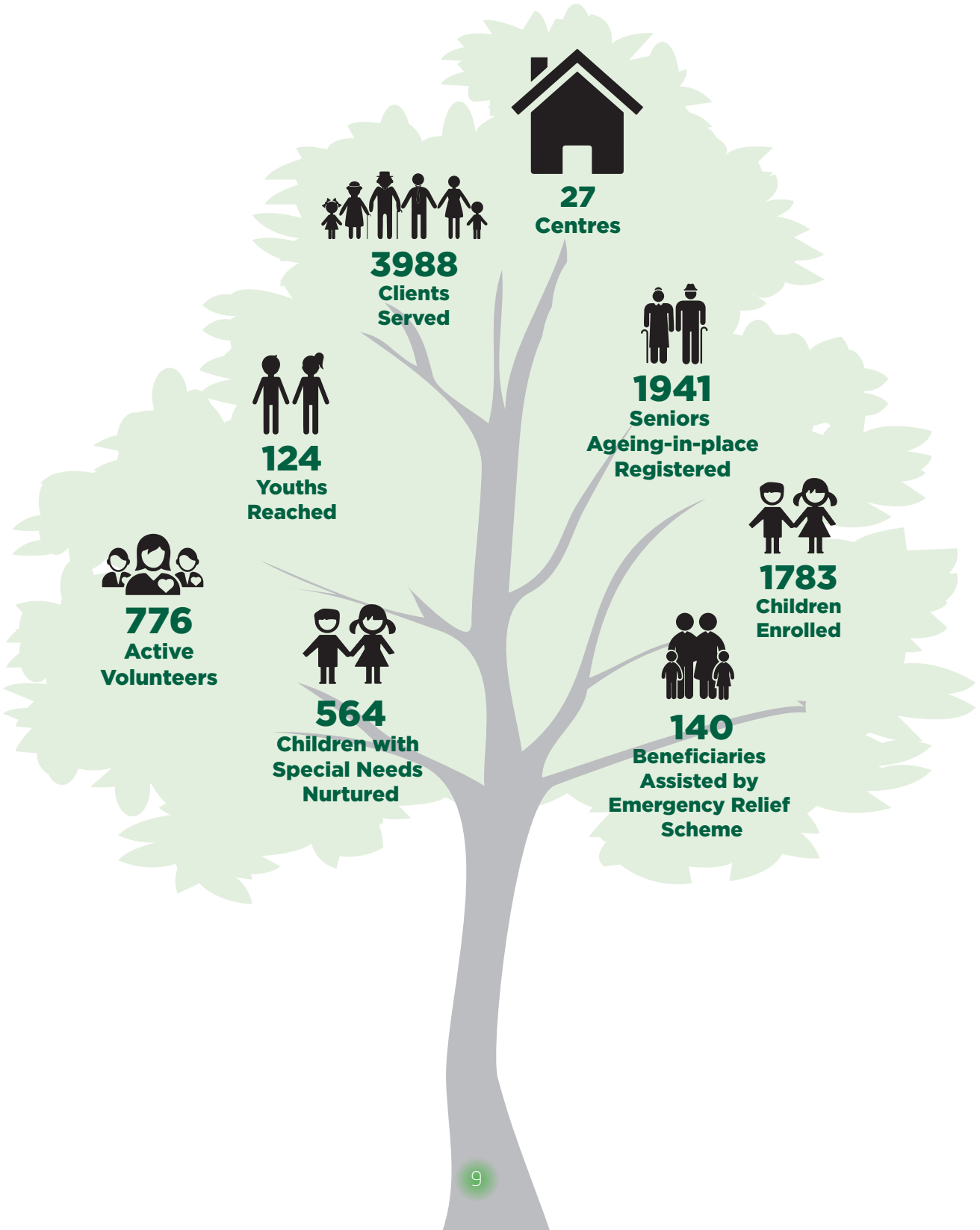
Our flag ship centre, Oct 1974 - Dec 2010

PCS is registered as a charitable body under the Charities Act (Cap. 37. 2007 Rev Ed.) (Charities Act) and a Full Member of the National Council of Social Service since 1985. Today, we have 27 centres spanning across the island.

PCS is an appointed partner operator for childcare services and centre of specialization in integrated childcare for children with special needs.

PCS is also a foundation member of St Luke's Hospital and part of the Presbyterian Care Singapore Network.

IMPACT AT A GLANCE



SIGNIFICANT EVENTS

Batu Pahat Staff Retreat

5-6 October 2017

Team Bonding was the purpose of this event. The staff played many games, danced and did group presentation. Our staff were so sporting that they dressed as "Flintstone" cartoon characters.

The 2-day trip ended with a shopping trip at Aeon Bukit Indah the next day.

K2 Graduation Concert

25 November 2017

The theme was "A Gracious Community". As we had engaged the help of Community Chest, a donation drive was conducted to raise fund for Community Chest.

We could not miss the chance of having Sharity Elephant's appearance at our concert. When Sharity Elephant appeared on stage, the children and adults were excited. It was a meaningful and unforgettable event for all.

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SIGNIFICANT EVENTS

Kids Camp

7 July 2017

2017 Kids Camp was held at KidZania. The theme was "Kids In Action". The children had a wonderful time playing different roles at different stations. It was an unforgettable learning journey for the children.

Sewing Workshop at Club Rainbow

23 June 2017

Organised by Sew Into It, residents of Gladiolus Place conducted a drawstring pouch making workshop for Club Rainbow beneficiaries as part of their pay-it-forward programme.

Spirit of Giving

1 November 2017

Our K2 children embarked on the "Spirit of Giving" project, which saw them coming together as a class to brainstorm ideas on ways they could make a difference to the lives of others. This project empowered our children with responsibility, as they worked as a team to think creatively and solve problems together.

National Council of Social Service (NCSS) selected Hougang Childcare centre's story from over 500 entries from the community, to be featured in their commemorative book!

SIGNIFICANT EVENTS

Youth Entrepreneurship Skills Programme

6 September 2017

One of our residents at Gladiolus Place won Best Presenter at the Youth Entrepreneurship Skills Programme Final. The programme was organised by Designlab Innovation.

Mdm President Halimah Yacob's Visit to Gladiolus Place

10 February 2018

Mdm President Halimah Yacob visited Gladiolus Place as part of her Tiny Bites series, where she visits a children or youth welfare home every month.

No D/fferent through Sports

GOH: Minister Desmond Lee

8 August 2017

Grace Orchard School (GOS) invited the community as well as partners and parents to join us for a Zumba workout at both our neighbouring CC (Jurong Spring) as well as in the school.

Student Awardees Trip to Cambodia

18 - 21 November 2017

Last year, 20 Pinnacle Award recipients (aged 14 and above) were given the opportunity to visit Cambodia on a 4D3N trip. For many of them, this was their first time taking an aeroplane and travelling out of the country. Besides learning and visiting the cultural landmarks of Cambodia, these students experienced what it is like to travel abroad without their family members. They gained the experience of travelling, playing, living and discovering new things together with their friends and teachers.

SIGNIFICANT EVENTS

Official Opening: An Extended Youth Centre

11 November 2017

It was an exciting year at Providence Care Centre (PCC) which saw the Official Opening of the Extended Youth Services Centre. The Centre at Blk 341 Jurong East Avenue 1 will give the young people in the neighbourhood the opportunity to drop-in and make friends, interact with their peers, and come together to develop some life-skills for the future.

PCC raised the bar of excitement in the neighbourhood as we introduced new activities such as the Robotics Table Soccer Tournament, Cupcake Baking Day and Art Jamming Programme.

True Colours Festival

23-25 March 2018

Some of our Grace Orchard School (GOS) choir students had the privilege to perform as part of the combined SPED schools choir alongside renowned artistes with disabilities from all over the world at the Inaugural True Colours Festival held at the Singapore Indoor Stadium. The True Colours Festival is an Asia Pacific's celebration of artistes with disabilities.

DOW Chemical Handover Ceremony

GOH: Minister Desmond Lee

1 February 2018

GOS celebrated the official handing over of our new green campus, which includes a brand-new running track and resurfacing of our parade square and basketball court from our sponsor DOW Singapore and partners KDY and Nippon Paint.

SIGNIFICANT EVENTS

An Old-Time Favourite Sport with a Twist 24 March 2018

The neighbourhood around Providence Care Centre (PCC) was buzzing with curiosity as the kids competed in the first-ever Robotics Table Soccer Tournament. The robots, with the help of human strategy and manipulation, would chase a soccer ball, shoot and score! Learning the rules and how to play was all part of the fun for the children that day. The kids had a great time making new friends with this novelty experience.

Doing it the Right Way

12 May 2017

Providence Care Centre (PCC) organised a workshop on "Dining Etiquette and Dressing." Laughter would erupt in this class every so often. The ladies were discovering the right way or manners at the dining table and were tickled to learn that the Singaporean way of eating was not exactly acceptable in international dining etiquette. It was literally a hands-on experience as the females learned how to do simple things like holding their fork and knife correctly. It certainly gave the ladies added confidence at a fine dining occasion. They also learned about their body type and the dressing which accentuates all the right parts.

NEW DEVELOPMENTS

TEACHER CHILDCARE AIDE (TCCA)

The idea to chart a new vocational pathway for graduates of Grace Orchard (GOS) as Teacher Childcare Aide was hatched in 2016. Currently, the project is in its second year, the students are receiving on-the-job training thrice a week at PCS (Jurong West Childcare Centre) and modular training (three hours) weekly at GOS. We are working towards engaging more community stakeholders to scale up the project.

ALICE LIM MOBILE LIBRARY

On 5 October 2018, in a move to bring the fun of reading closer to our children, the Alice Lim Mobile Library was launched at TaRA@JP. This library, made up of a transformable push cart, with the surprise element of a character Milecila and enchanting puppets, aims to bring the joy of learning to a higher level. It is generously sponsored by the family of the late Mr Henry Lim, former president of the Gerontological Society, in honour of his wife, the late Mrs Alice Lim.

NEW DEVELOPMENTS

ESTHER SENIORS ACTIVITY CENTRE

Our 5th Seniors Activity Centre located at Blk 61 Strathmore Avenue #01-02 opened its doors in May 2018. The centre aims to reach out in partnership with the community to engage and support the elderly aged 50 and above to age-in-place for as long as possible, by enabling the elderly to lead active and meaningful lives.

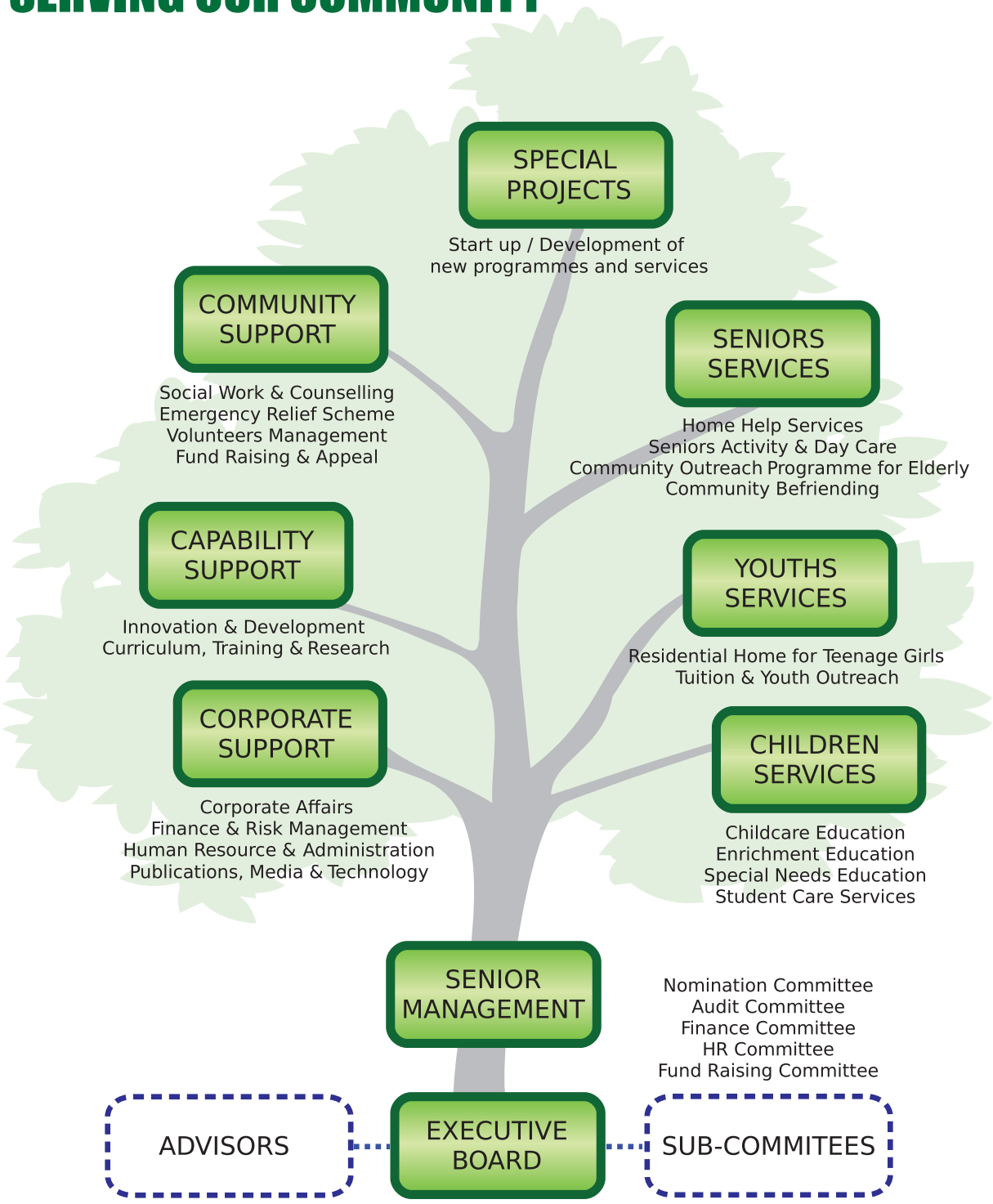
ABCD (ABECEDARIAN BASED CHILD DEVELOPMENT) KID'S PROGRAMME

The Early Childhood Development Agency (ECDA), in collaboration with Temasek Foundation Cares, will pilot Abecedarian Based Child Development Kid's Programme (ABCD). The programme aims to better support the early development of infants and toddlers from low-income families in selected preschools. PCS is one of the selected organizations to pilot the programme in 2019. Currently, 22 of PCS staff are trained in Abecedarian Approach (AA) which is a set of strong teaching and learning strategies that build strong adult-child interactions. The ABCD programme will be piloted in PCS Woodlands Childcare and PCS Yishun Childcare is selected to be the control centre.

PARENTSPLUS

PARENTSPLUS is an Irish charity that has developed five evidence-based parenting course promoting confidence, learning and positive behavior in children and adolescents. Four staff attended the Facilitator Training in Early Years and Children's programme organized by Filos Community Services. The first group of parent training is scheduled to be conducted in mid-November 2018 and with more runs in 2019.

GROWING OUR SERVICES, SERVING OUR COMMUNITY



Handiwork

hands that create love

Handiwork is a volunteer-managed social enterprise (VMSE) initiative of Presbyterian Community Services. The seniors who participate gain a sense of self-esteem and belonging. They meet weekly at our Seniors Activity Centres to make gifts and crafts for all occasions and seasons.

Check out https://www.facebook.com/handiworkpcs/ to find out more.
For enquiries, please email handiworkpcs@gmail.com or call 63344445 ext 109.

Volunteer Opportunities

Centre Name	Volunteer Role	Role Description	Skills Required	Hours/session
Dorcas Home Care	Medical Escort Meals Delivery Lunch/dinner	To assist & support elders on medical visits Deliver meals to homebound seniors	• Ability to speak dialect preferably • Friendly personality • Preferably someone who owns their own vehicle	4 hours
Seniors Activity Centres (various locations)	Activity Facilitator	Plans & organises activities for seniors	• Creative and resourceful • Like to work with seniors • Friendly personality • Aged 16 and above	4 hours
Seniors Activity Centres (various locations)	Befriender (Home Visits)	To provide a friendship to elders and to check in on them during home visits.	• Ability to speak dialect preferable • Like to work with seniors • Friendly personality	2 hours

Please visit http://www.pcs.org.sg/volunteer/ to sign up or find out more.
For other ad-hoc opportunities, please contact Tristan Gwee at tristan@pcs.org.sg
Visit our website at www.pcs.org.sg or facebook page www.facebook.com/PCSInspire

CORPORATE GOVERNANCE

Board's Conduct Of Affairs

The Board's conduct of affairs are set out in the Board Policy which was approved by the Board on 17 February 2017.

The Board works with the Leadership Team to lead and manage the Company. The Board provides guidance to the Leadership Team and delegates the formulation of policies and the day to day management to the Executive Director and the Leadership Team. The Leadership Team remains accountable to the Board.

To ensure good governance, the Board has put in place the following Sub-committees:

- Nomination Sub-committee
- Finance Sub-committee
- Audit Sub-committee
- Human Resource Sub-committee
- Fund Raising Sub-committee

The Board meets at least four times a year with a quorum of at least 25% members. The Board members also participates in decision-making through other means (such as electronic communications and approving resolutions in writing).

The Board has a succession plan in place and is pro-actively seeking credible professionals of relevant fields to join the Board. Board members are required to disclose any interest, directly or indirectly, that PCS may enter into or in any organizations that PCS has dealings with or is considering dealing with, and any personal interest accruing to him as one of PCS' supplier, user of services or beneficiary.

Board Composition And Membership Organization

All the Directors are independent and do not receive any remuneration for the services. New appointments of Directors are recommended by the Nominations Committee and elected at the Annual General Meeting.

Exco Attendance 2017-2018		
Board Member	**Designation**	**Attendance**
Mr Arthur Lim Eng Hian	Chairman	3/4
A/Prof Tan Wee Liang	Vice Chairman	3/4
Rev. Ang Eng Hoe	Hon Secretary	4/4
Mr Rocky Lim Heng Foo	Hon Treasurer	4/4
Mr Tan Pong Meng	Member	4/4
Mr Wee Char Lee	Member	4/4
Rt Rev. Teo Yew Tiong	Member	2/4
Mr Leong Kok Ho	Member	2/4
Mr Samuel Tan Chee Koon	Member	3/4
Mr Jonathan Kok Hei Mun	Member	4/4
Dr Lee Soo Ann	Founding Adviser	4/4
Mr Laurence Wee	Adviser	3/4

GOVERNANCE EVALUATION CHECKLIST

S/N	Description	Code ID	Response
	BOARD GOVERNANCE		
1	Are there Board members holding staff appointments?		No
2	There is a maximum limit of four consecutive years for the Treasurer position (or equivalent, e.g. Finance Committee Chairman).	1.1.6	Complied
3	The Board conducts regular self-evaluation to assess its performance and effectiveness.	1.1.10	Complied
4	There are Board committees (or designated Board members) with documented terms of reference.	1.2.1	Complied
5	The Board meets regularly with a quorum of at least one-third or at least three members, whichever is greater (or as required by the governing instrument).	1.3.1	Complied
	CONFLICT OF INTEREST		
6	There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board.	2.1	Complied
7	Board members do not vote or participate in decision-making on matters where they have a conflict of interest.	2.4	Complied
	STRATEGIC PLANNING		
8	The Board reviews and approves the vision and mission of the charity. They are documented and communicated to its members and the public.	3.1.1	Complied
9	The Board approves and reviews a strategic plan for the charity to ensure that the activities are in line with its objectives.	3.2.2	Complied
	HUMAN RESOURCE MANAGEMENT		
10	The Board approves documented human resource policies for staff.	5.1	Complied
11	There are systems for regular supervision, appraisal and professional development of staff.	5.6	Complied
12	There is a system to address grievances and resolve conflicts.	5.11	Complied

S/N	Description	Code ID	Response
	FINANCIAL MANAGEMENT AND CONTROLS		
13	The Board ensures internal control systems for financial matters are in place with documented procedures.	6.1.2	Complied
14	The Board ensures reviews on the charity's controls, processes, key programmes and events.	6.1.3	Complied
15	The Board approves an annual budget for the charity's plans and regularly monitors its expenditure.	6.2.1	Complied
16	The charity discloses its reserves policy in the annual report.	6.4.1	Complied
17	Does the charity invest its reserves?		No
	FUNDRAISING PRACTICES		
18	Donations collected are properly recorded and promptly deposited by the charity.	7.2.2	Complied
	DISCLOSURE AND TRANSPARENCY		
19	The charity makes available to its stakeholders an annual report that includes information on its programmes, activities, audited financial statements, Board members and executive management.	8.1	Complied
20	Are Board members remunerated for their Board services?		No
21	Does the charity employ paid staff?		Yes
22	No staff is involved in setting his or her own remuneration.	2.2	Complied
23	The charity discloses in its annual report the annual remuneration of its three highest paid staff who each receives remuneration exceeding $100,000, in bands of $100,000. If none of its top three highest paid staff receives more than $100,000 in annual remuneration each, the charity discloses this fact.	8.3	Complied
	PUBLIC IMAGE		
24	The charity accurately portrays its image to its members, donors and the public.	9.1	Complied

POLICY STATEMENTS AND PRACTICES

Personal Data Protection Act Policy (and Donor Confidentiality)

PCS respects and honours our sponsors, donors, partners, volunteers and clients; their right to be treated courteously, fairly and have their privacy protected. PCS is committed to complying with the Personal Data Protection Act passed by the Singapore Government Parliament in October 2012. Personal information is given in good faith by sponsors, donors, partners, volunteers and clients and will only be used to maintain or enhance their relationship with PCS. Sponsors and donors can opt to remain anonymous in all our publications by informing us via info@pcs.org.sg.

PCS has put in place procedural, physical and electronic means to safeguard the personal information of our sponsors, donors, partners, volunteers and clients and will not rent, exchange or sell mailing lists of our sponsors, donors, partners, volunteers and clients to other organisations.

Conflict of Interest Policy Statement

PCS has also put in place its Conflict of Interest Policy (COI) to protect the Organisation's welfare and best interests over and above all priorities and objectives. The COI mandates that no staff or Board of Directors may engage in any external interest or business that may undermine or conflict with the Organisation's overall welfare.

The COI and declaration form shall be given to the staff and Board of Directors at the earliest opportunity, such as upon his/her taking up of the employment with or appointment in the Organisation or appointment in or election to the Board. Annual declaration of interests by members of key management personnel and the Board is required. He / she will fully disclose to the Executive Director's Office or the Board in the event a conflict of interest situation may arise.

Whistle-Blowing Policy

Whistle-Blowing Policy is intended to provide a channel for employees and external parties to raise any suspected improprieties in the business of the Society and offer reassurance that they will be protected from victimization for whistle-blowing in good faith.

The whistle-blower email is for reporting suspected improprieties such as:

1) Forgery
2) Misappropriation of funds and classified documents
3) Abuse and misrepresentation of power and authority
4) Failure to comply with laws and regulations
5) Harassment
6) Corruption and bribery
7) Theft

Reserve Policy

The policy was put into effect and will ensure compliance with "The Code of Governance for Charities and IPCs (Guideline 6.3.1) that states; "While all charities should maintain some level of reserves to ensure long-term financial sustainability, the charity should disclose its reserves policy in the annual report."

Presbyterian Community Services has its "Reserves Policy" to provide financial stability and the means for further improvement of its activities. PCS seeks to build up the reserves at a level equivalent to 12 months of operating expenditures based on the preceding year's actual operating expenses.

For details, please visit our website www.pcs.org.sg section on policy statements.

AUDITOR'S REPORT

PRESBYTERIAN COMMUNITY SERVICES

(UEN : S75SS0022H)

[Registered under the Societies Act, Chapter 311
in the Republic of Singapore]

STATEMENT BY EXECUTIVE BOARD

In the opinion of the Executive Board,

(a) the accompanying financial statements are drawn up so as to present fairly, in all material respects, the state of affairs of Presbyterian Community Services (the "Society") as at 31 March 2018 and the results, changes in funds and cash flows of the Society for the financial year then ended; and

(b) at the date of this statement, there are reasonable grounds to believe that the Society will be able to pay its debts as and when they fall due.

The Executive Board, comprising the following, authorised the issue of these financial statements on 14 Dec 2018

Arthur Lim Eng Hian, PBM	Chairman
Assoc. Prof. Tan Wee Liang, PBM	Vice Chairman
Rev. Ang Eng Hoe	Honorary Secretary
Rocky Lim Heng Foo	Honorary Treasurer
Wee Char Lee	Member
Tan Pong Meng	Member
Jonathan Kok Hei Mun	Member
Samuel Tan Chee Koon	Member
Leong Kok Ho	Member
Rev. Teo Yew Tiong	Member

For and on behalf of the Executive Board,

Arthur Lim Eng Hian
Chairman
Singapore. 14 Dec 2018

Lim Heng Foo, Rocky
Honorary Treasurer
Singapore. 14 Dec 2018

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PRESBYTERIAN COMMUNITY SERVICES

(UEN : S75SS0022H)

Report on the Audit of the Financial Statements

Opinion

We have audited the accompanying financial statements of **PRESBYTERIAN COMMUNITY SERVICES** (the "Society") which comprise the statement of financial position as at 31 March 2018, and the statement of financial activities, statement of changes in funds and statement of cash flows for the financial year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements are properly drawn up in accordance with the provisions of the Societies Act, Chapter 311 (the "Societies Act"), the Charities Act, Chapter 37 and other relevant regulations ("the Charities Act and Regulations") and Charities Accounting Standard ("CAS") so as to present fairly, in all material respects, the state of affairs of the Society as at 31 March 2018, and the results, changes in fund and cash flows of the Society for the financial year ended on that date.

Basis for Opinion

We conducted our audit in accordance with Singapore Standards on Auditing ("SSAs"). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the Accounting and Corporate Regulatory ("ACRA") Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities ("ACRA Code") together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other Matter

The financial statements of the Society for the financial year ended 31 March 2017 was audited by a firm of auditors other than Messrs. Fiducia LLP who expressed an unmodified opinion on those statements on 26 September 2017.

Other Information

Management is responsible for the other information. The other information comprises the information included in the annual report and Statement of Executive Board but does not included the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other

information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the provisions of the Societies Act, the Charities Act and Regulations and CAS and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Society's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

Auditor's Responsibilities for the Audit of the Financial Statements (Cont'd)

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

In our opinion,

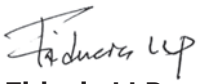
(a) the accounting and other records required to be kept by the Society have been properly kept in accordance with the provisions of the Societies regulations enacted under the Societies Act, the Charities Act and Regulations; and

(b) the fund raising appeals held during the financial year ended 31 March 2018 have been carried out in accordance with Regulation 6 of the Societies Regulations issued under the Societies Act and proper accounts and other records have been kept of the fund-raising appeal.

During the course of our audit, nothing has come to our attention that caused us to believe that during the financial year:

(a) the Society has not used the donation moneys in accordance with its objectives as required under Regulation 11 of the Charities (Institutions of a Public Character) Regulations; and

(b) the Society has not complied with the requirements of Regulation 15 of the Charities (Institutions of a Public Character) Regulations.



Fiducia LLP
Public Accountants and
Chartered Accountants
Singapore, 14 Dec 2018
Partner-in-charge: Looi Chee Bin
PAB No.: 01834

STATEMENT OF FINANCIAL ACTIVITIES FOR THE FY ENDED 31 MARCH 2018

2018	General funds S$	Designated funds S$	Restricted funds S$	Total funds S$
INCOME				
Income from generating funds:				
Voluntary income				
Donations	507,335	970,221	383,342	1,860,898
Fund raising income	84,814	1,500	200	86,514
Income from charitable activities	10,043,969	35,512	13,856,992	23,936,473
Other income	801,234	65	154,970	956,269
	11,437,352	1,007,298	14,395,504	26,840,154
EXPENDITURES				
Costs of generating voluntary income	6,320	0	0	6,320
Charitable activities	10,165,397	388,547	12,955,026	23,508,970
Governance costs	97,610	422,876	1,278,646	1,799,132
Other expenditures	365	0	2,427	2,792
	10,269,692	811,423	14,236,099	25,317,214
Net income	1,167,660	195,875	159,405	1,522,940
Gross transfers between funds	0	0	0	0
Net movement in funds	1,167,660	195,875	159,405	1,522,940
Total funds brought forward	11,456,356	1,006,278	15,896,454	28,359,088
Total funds carried forward	12,624,016	1,202,153	16,055,859	29,882,028
2017 (AS RESTATED)				
INCOME				
Income from generating funds:				
Voluntary income				
Donations	313,019	1,048,391	148,574	1,509,984
Income from charitable activities	9,503,112	149,191	12,271,981	21,924,284
Other income	516,006	18,211	296,717	830,934
	10,332,137	1,215,793	12,717,272	24,265,202
EXPENDITURES				
Costs of generating voluntary income	50	97,888	4,265	102,203
Charitable activities	9,134,524	850,872	12,429,109	22,414,505
Governance costs	47,581	186,394	257,024	490,999
Other expenditures	17,746	702	1,200	19,648
	9,199,901	1,135,856	12,691,598	23,027,355
Net income	1,132,236	79,937	25,674	1,237,847
Gross transfers between funds	(1,547)	1,547	0	0
Net movement in funds	1,130,689	81,484	25,674	1,237,847
Total funds brought forward	10,325,667	924,794	15,870,780	27,121,241
Total funds carried forward	11,456,356	1,006,278	15,896,454	28,359,088

STATEMENT OF FINANCIAL

	2018 S$	2017 S$ As restated	01.04.2016 S$ As restated
ASSETS			
Current assets			
Cash and cash equivalents	14,773,919	13,605,158	13,275,749
Fixed deposits	4,989,680	4,060,986	2,725,824
Fees and other receivables	642,030	621,506	649,074
	20,405,629	18,287,650	16,650,647
Non-current assets			
Property, plant and equipment	10,971,081	11,230,406	11,695,393
Total assets	31,376,710	29,518,056	28,346,040
LIABILITIES			
Current liabilities			
Other payables	1,494,682	1,158,968	1,224,799
NET ASSETS	29,882,028	28,359,088	27,121,241
FUNDS			
General funds	12,624,016	11,456,356	10,325,667
Designated funds			
- Asset Capitalisation Fund	225,873	225,873	225,873
- Emergency Relief Fund	(54,957)	0	40,392
- Integrated Programme Fund	(622,489)	(451,898)	(24,272)
- Senior Welfare Fund	1,636,086	1,209,603	682,801
- Social Enterprise Fund	4,000	4,000	0
- Community Fund	13,640	18,700	0
Total unrestricted funds	13,826,169	12,462,634	11,250,461

POSITION AS AT 31 MARCH 2018

	2018 S$	2017 S$ As restated	01.04.2016 S$ As restated
Restricted funds			
- Building Fund	7,936,933	8,315,889	8,694,845
- Capital Fund	578,351	323,132	231,632
- Care and Share Fund	89,022	244,186	232,566
- Community Silver Trust Matching Grant Fund	2,703,137	1,964,988	2,357,542
- Cyclical Maintenance Fund	104,336	239,106	433,366
- Mobile Library Fund	5,000	0	0
- Development Support Programme	16,870	0	0
- Elder care intervention	(10,113)	0	0
- MSF Fund –Gladiolus Place	(1,067,561)	(454,018)	(195,787)
- MSF Funding – ICCP Programme	(598,601)	(598,601)	(598,601)
- Silver Volunteer Grant Fund	267,129	223,611	0
- President's Challenge	14,730	40,000	0
- Temasek Care Grant	6,653	0	0
- VCF Innovation & Productivity Fund	(35,567)	(15,857)	0
- Accumulated Fund – GOS	7,476,031	6,539,789	5,240,958
- Senior Services			
• Dorcas Home Care Services	91,035	170,292	102,207
• Evergreen Circle Senior Activity Centre	(891,098)	(640,512)	(385,574)
• Sarah Senior Activity Centre	(638,253)	(499,535)	(327,324)
• Hannah Senior Activity Centre	(9,450)	(9,333)	0
• Martha Senior Activity Centre	30	0	0
• Esther Senior Activity Centre	(13,264)	0	0
- Others under Grace Orchard School			
• Staff Training Vote Fund	21,664	23,961	48,915
• Opportunity Fund	8,100	20,462	30,660
• Trailblazer Fund	0	94	405
• VCF Fund	375	4,800	0
• Public Transport Fund	370	4,000	4,410
• Parent Support Group Fund	0	0	560
Total restricted funds	16,055,859	15,896,454	15,870,780
TOTAL FUNDS	29,882,028	28,359,088	27,121,241

STATEMENT OF CHANGES IN FUNDS FOR THE

	Balance at beginning of year S$	Net Surplus/ (Deficit) S$	* Transfer between funds S$	Balance at end of year S$
2018				
Unrestricted fund				
General fund	11,456,356	1,167,660	0	12,624,016
Designated funds				
- Asset Capitalisation Fund	225,873	0	0	225,873
- Emergency Relief Fund	0	(54,957)	0	(54,957)
- Integrated Programme Fund	(451,898)	(170,591)	0	(622,489)
- Senior Welfare Fund	1,209,603	426,483	0	1,636,086
- Social Enterprise Fund	4,000	0	0	4,000
- Community Fund	18,700	(5,060)	0	13,640
Total unrestricted funds	12,462,634	1,363,535	0	13,826,169
Restricted funds				
- Building Fund	8,315,889	(378,956)	0	7,936,933
- Capital Fund	323,132	(98,372)	353,591	578,351
- Care and Share Fund	244,186	(120,969)	(34,195)	89,022
- Community Silver Trust Matching Grant Fund	1,964,988	1,099,640	(361,491)	2,703,137
- Cyclical Maintenance Fund	239,106	(134,770)	0	104,336
- Mobile Library Fund	0	5,000	0	5,000
- Development Support Programme	0	16,870	0	16,870
- Elder care intervention	0	(10,113)	0	(10,113)
- MSF Fund –Gladiolus Place	(454,018)	(613,543)	0	(1,067,561)
- MSF Funding – ICCP Programme	(598,601)	0	0	(598,601)
- Silver Volunteer Grant Fund	223,611	43,518	0	267,129
- President's Challenge	40,000	(25,270)	0	14,730
- Temasek Care Grant	0	6,653	0	6,653
- VCF Innovation & Productivity Fund	(15,857)	(19,710)	0	(35,567)
- Accumulated Fund – GOS	6,539,789	894,147	42,095	7,476,031

FINANCIAL YEAR ENDED 31 MARCH 2018

	Balance at beginning of year S$	Net Surplus/ (Deficit) S$	* Transfer between funds S$	Balance at end of year S$
- Senior Services				
• Dorcas Home Care Services	170,292	(79,257)	0	91,035
• Evergreen Circle Senior Activity Centre	(640,512)	(250,586)	0	(891,098)
• Sarah Senior Activity Centre	(499,535)	(138,718)	0	(638,253)
• Hannah Senior Activity Centre	(9,333)	(117)	0	(9,450)
• Martha Senior Activity Centre	0	30	0	30
• Esther Senior Activity Centre	0	(13,264)	0	(13,264)
- Others under GOS				
• Staff Training Vote Fund	23,961	(2,297)	0	21,664
• Opportunity Fund	20,462	(12,362)	0	8,100
• Trailblazer Fund	94	(94)	0	0
• VCF Fund	4,800	(4,425)	0	375
• Public Transport Fund	4,000	(3,630)	0	370
Total restricted funds	15,896,454	159,405	0	16,055,859
TOTAL FUNDS	28,359,088	1,522,940	0	29,882,028

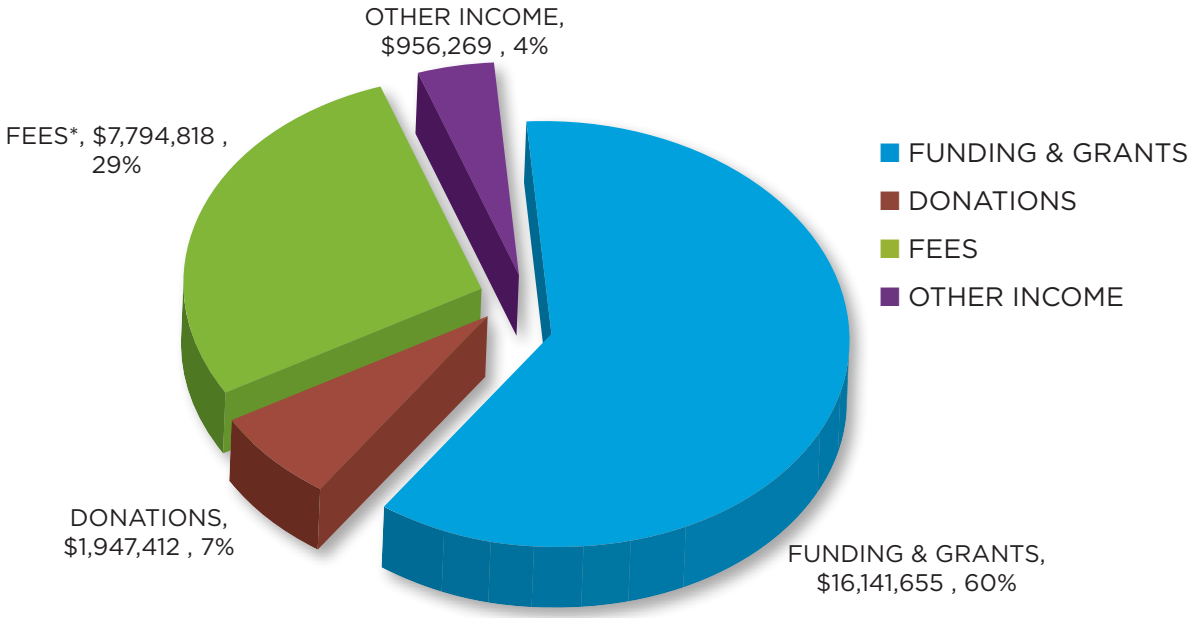
* During the financial year, assets purchased under CST fund and C&S fund, as per utilisation report, amounted to S$361,491 and S$34,195 respectively. The Society adopted the practice of transferring these amounts into Capital Fund for ease of identification of assets purchased using the two funds.

STATEMENT OF CASH FLOWS FOR THE FINANCIAL YEAR ENDED 31 MARCH 2018

	2018 S$	2017 S$ (As restated)
Cash flows from operating activities		
Net income for the financial year	1,522,940	1,237,847
Adjustments for:		
– Allowance for impairment of fee receivables	(1,063)	(23,451)
– Depreciation	1,209,898	1,117,523
– Property, plant and equipment written off	0	528
– Reversal of impairment of fee receivables	21,742	0
– Gain on disposal of property, plant and equipment	(300)	(650)
– Interest income	(38,875)	(40,299)
Operating cash flow before changes in working capital	2,714,342	2,291,498
Changes in working capital		
– Trade and other receivables	(41,203)	51,019
– Trade and other payables	335,714	(65,831)
Net cash generated from operating activities	3,008,853	2,276,686
Cash flows from investing activities		
Interest received	38,875	40,299
Increase in fixed deposits	(928,694)	(1,335,162)
Purchases of property, plant and equipment	(952,522)	(653,064)
Proceeds from disposal of property, plant and equipment	2,249	650
Net cash used in investing activities	(1,840,092)	(1,947,277)
Net increase in cash and cash equivalents	1,168,761	329,409
Cash and cash equivalents at beginning of financial year	13,605,158	13,275,749
Cash and cash equivalents at end of financial year	14,773,919	13,605,158

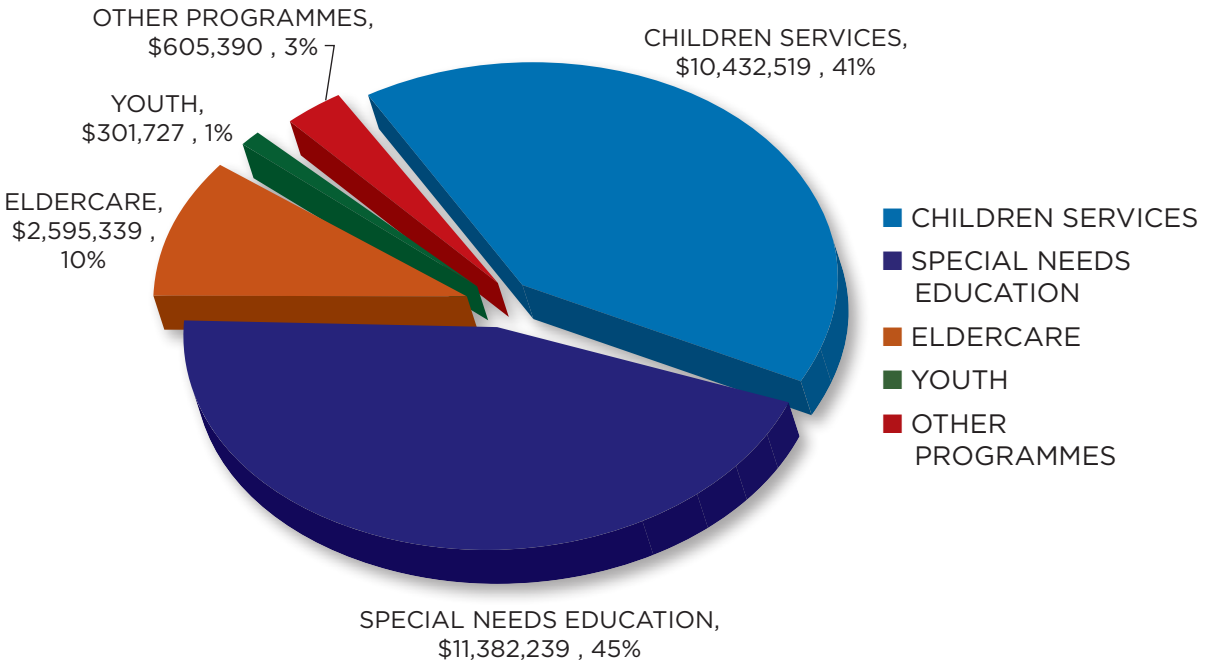
FINANCIAL OVERVIEW

Source of Income



**Fees consist mainly of child care & student care fees.*

Distribution of Expenditure



DIRECTORY OF SERVICES

PCS HEAD OFFICE

89 Short Street, #08-08 Golden Wall Centre
Singapore188216. Tel: 63344445 Fax: 63387153
info@pcs.org.sg website: www.pcs.org.sg
www.facebook.com/PCSInspire

PCS TRAINING ACADEMY

89 Short Street, #08-12 Golden Wall Centre
Singapore 188216. Tel: 63344445 Fax: 63387153
Senior Manager: Ms Kannigadevi
Email: kanniga@pcs.org.sg

CHILDREN SERVICES

Ang Mo Kio Centre

Blk 442 Ang Mo Kio Ave 10 St 41 #01-1205
Singapore 560442. Tel: 64570714 Fax: 64514437
Principal: Ms Soh Lay Choo Admin Asst: Ms Wendy Ong
Email: angmokio@pcs.org.sg

Bukit Batok Centre

Blk 116 Bukit Batok West Ave 6 #01-232
Singapore 650116. Tel: 65632242 Fax: 65696957
Principal: Ms Lotus Phua Hai Noi
Admin Asst: Ms Genia Seow
Email: btbatok@pcs.org.sg

Ghim Moh Centre

Blk 5 Ghim Moh Road #01-238 Singapore 270005
Tel: 64694830 Fax: 64662440
Principal: Ms Wendy Ang Admin Asst: Ms Patricia Wan
Email: ghimmoh@pcs.org.sg

Holland Village Centre

Blk 11 Holland Drive #01-20 Singapore 271011
Tel: 67781244 Fax: 67795739
Principal: Ms Jane Theye Loo Yee
Admin Asst: Ms Sabrina Lim
Email: hollandv@pcs.org.sg

Hougang Centre

Blk 127 Hougang Ave 1 #01-1494 Singapore 530127
Tel: 62834674 Fax: 62839459
Principal: Ms Soh Lay Choo
Admin Asst: Ms Wendy Tay
Email: hougang@pcs.org.sg

Jurong West Centre

Blk 452 Jurong West St 42 #01-170
Singapore 640452
Tel: 65674642 Fax: 65600174
Principal: Ms Yeo Seow Hwei Admin Asst: Mr Prakash
Email: jurongwest@pcs.org.sg

Tampines Centre

Blk 432 Tampines St 41 #01-555 Singapore 520432
Tel: 67838310 Fax: 67864710
Acting Principal : Ms Lim Jenny
Admin Asst : Ms Eileen Tan
Email: tampines@pcs.org.sg

Woodlands Centre

Blk 23 Marsiling Drive #01-159 Singapore 730023
Tel: 63688734 Fax: 63657280
Principal: Ms Liew Siew Guek
Admin Asst: Ms Margaret Chang
Email: woodlands@pcs.org.sg

Yishun Centre

Blk 411 Yishun Ring Road #01-1807
Singapore 760411. Tel: 67557714 Fax: 67596110
Principal: Ms Irene Seet Oi Ling
Admin Asst: Ms Fu Shan Wee
Email: yishun@pcs.org.sg

Star View Student Care Centre

Blk 407 Yishun Ave 6 #01-1284 Singapore 760407
Tel: 67592352 Fax: 67596110
Principal: Ms Irene Seet Oi Ling
Admin Asst: Ms Fu Shan Wee
Email: yishun@pcs.org.sg

Integrated Playgroup @ JP

1 Jurong West Central 2 #06-05 Jurong Point
Shopping Centre, Singapore 648886.
Tel: 67910194 Fax: 67910726
In Charge: Ms Pai Shu Ling Email: tara.jp@pcs.org.sg

Integrated Playgroup @ JE

Blk 372 Jurong East St 32 #01-400
Singapore 600372. Tel: 63342948 F:63343151
In-charge: Ms Pai Shu Ling Email: pcc@pcs.org.sg

Grow & Glow @ Pasir Ris 21

Blk 229 Pasir Ris St 21 #01-28 Singapore 510229
Principal: Ms Sharon Saw Mei Ping
Admin Asst: Ms Lai Wan Pheng
Tel: 65852396 Email: pasirris21@pcs.org.sg

Grow & Glow @ Pasir Ris 51

Blk 561 Pasir Ris St 51#01-265 Singapore 510561
Principal: Ms Josephine Paul
Admin Asst: Ms Wong Lai Mui
Tel: 65813437 Email: pasirris51@pcs.org.sg

Pasir Ris 01 Student Care Centre

Blk 636 Pasir Ris Drive 1 #01-584 Singapore 510636
Principal: Mrs Deborah Seow Poh Yan
Tel: 65812636 Email: pasirris01@pcs.org.sg

Special Education Unit

Specialist (Special Education)

Ms Mindy Tan	minzy@pcs.org.sg

Resource Teachers

Mr Sambath	sambath@pcs.org.sg
Ms Jenny Lim	jenny@pcs.org.sg

Learning Support Educators

Ms A.Susila	susila@pcs.org.sg
Ms Khatijah	khatijah@pcs.org.sg
Ms Jennifer J.F	jennifer@pcs.org.sg

Grace Orchard School
6A Jurong West St 52 Singapore 649297
Tel: 65619128 Fax: 65614133
In-Charge: Mrs Lisa Goh
info@go.edu.sg

True Grace Student Care Centre (special needs)
c/o True Grace Presbyterian Church
5209 Ang Mo Kio Ave 6 Singapore 569845
Tel: 64698610 / 64590687
In-Charge: Rev. Dr Polly Wang
Email: wangping@truegracechurch.org

YOUTH SERVICES

Gladiolus Place (former AG Home)
6A Mattar Road Singapore 387715
Tel: 63485674 Fax: 63485081
Head: Ms Michelle Tan
Email: info@gladiolusplace.org.sg

Providence Care Centre (Playgroup & Enrichment)
Blk 372 Jurong East St 32 #01-400
Singapore 600372
Tel: 63342948 F:63343151
In-charge: Ms Ng Mei Ling
Email: pcc@pcs.org.sg

Providence Care Centre (Youth Centre)
Blk 341, Jurong East Ave 1 #01-11518
Singapore:63342958
In-charge : Mr Justin Zhou
Email:pcc@pcs.org.sg

SENIORS SERVICES

Dorcas Home Care Services
Blk 105 Jalan Bukit Merah #01-1912
Singapore 160105
Tel: 63775183 Fax: 62788613
In-Charge: Mr Michael Foo
Email: dorcashome@pcs.org.sg

SARAH Seniors Activity Centre
Blk 105 Jalan Bukit Merah #02-1912
Singapore 160105
Tel: 62712125 Fax: 62712124
In-Charge: Mr Michael Foo
Email: sarahsac@pcs.org.sg

Evergreen Circle Seniors Activity Centre
Blk 827A Tampines St 81#02-350 Singapore 521827
Tel: 67866826 / 67866298
Manager: Mr Jimmy Lim
Email: ecircle@pcs.org.sg

Hannah Seniors Activity Centre
Blk 21 Toh Yi Drive #02-601 Golden Kismis,
Singapore 590021. Tel: 64634596 Fax: 64634598
Manager: Mr Jimmy Lim
Email: hannahsac@pcs.org.sg

Martha Seniors Activity Centre
364 Upper Serangoon Road #01-01
Singapore 530364. Tel: 67026535
Manager: Mr Jimmy Lim
Email: martha@pcs.org.sg

Esther Seniors Activity Centre
Blk 41 Strathmore Avenue #01-02
Singapore 141061. Tel:62514960 Fax: 62515184
Manager : Mr Jimmy Lim
Email: esther@pcs.org.sg

TaRA@JP
1 Jurong West Central 2 #06-05 Jurong Point Shopping Centre, Singapore 648886.
Tel: 67910194 Fax: 67910726
In Charge: Ms Pai Shu Ling Email: tara.jp@pcs.org.sg

COPE - Friends of Third Age
c/o Chen Li Presbyterian Church
Tel: 6345 5449
In-Charge: Ms Diana Thio
Email: dianathio@f3a.org.sg

Presbyterian Eldercare @ Potong Pasir
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Community Befriending Programme
Befriender Managers

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Social Work and Counselling
In-Charge: Mr Tristan Gwee
Email: tristan@pcs.org.sg

PRESBYTERIAN Community Services

Inspiring tomorrow's community today

Flag Day 2019

We Need Volunteers

6 July 2019

Register as our Flag Day Ambassador today at https://goo.gl/W77KRL

AM Shift : 9am-1pm
PM Shift : 1pm-5pm
Full Shift : 9am-5pm

For volunteering/sponsorships/ partnership enquiries, please contact Tristan at tristan@pcs.org.sg or call 63344445 ext 109.

The 44th 届大会年议会 (2018) Session Synod Annual General Meeting

Date: Mon 19th – Tues 20th March 2018

Venue: Jubilee Church

ACKNOWLEDGEMENTS

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We wish to inform all our donors and supporters that the list of donors will only be published online on our website (www.pcs.org.sg). However, if you wish to keep your name confidential, please write to us at info@pcs.org.sg.