UNCOVERING

THE HEART OF VOLUNTEERISM

PRESBYTERIAN Community Services
长老会社区服务
Inspiring tomorrow's community today
Established since 1974

Stewardship Report
FY 2016 - 17

VISION

That we will honour and magnify the name of our Lord through the services of PCS

MISSION

To meet the challenges and needs of the community in Christian witness to touch lives.

LEADERSHIP VALUES

Leadership by Example
Integrity that is Earned
Quality that meets Expectation
Service with a Heart

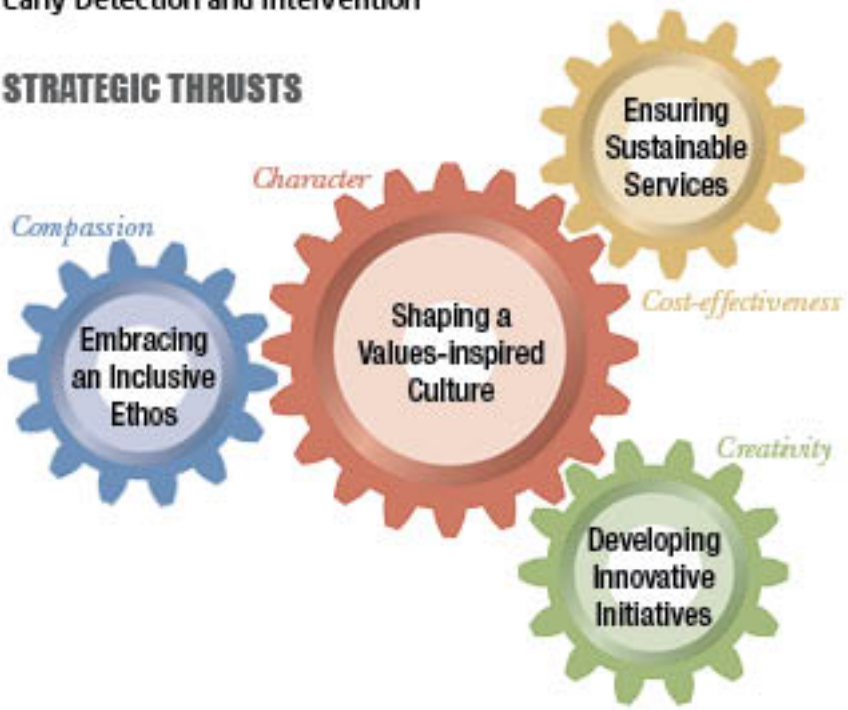
SERVICE VALUES

Professionalism with Passion
Care with Commitment
Service with Significance

STRATEGIC POSITIONS

Prevention and Education
Early Detection and Intervention

STRATEGIC THRUSTS



CONTENTS

Chairman's Message	2
Executive Director's Message	3
Inspiring Stories	4
About PCS	8
Impact Report	9
Service Statistics	10
Significant Events	15
New Developments	23
Organizational Structure	25
Executive Board & Committees	26
Corporate Governance	28
Policies And Practices	29
Governance Evaluation Checklist	30
Financials	32
Directory Of Services	40

Message from the **Chairman**

For more than 40 years, since our establishment in 1974, donors and volunteers have been integral partners of the Presbyterian Community Services (PCS). They have journeyed together with PCS at various points in time to meet the multi-generational needs in the community.

The intrinsic commitment of our donors and volunteers have been a great encouragement to us to be more mindful of the needy and motivating us to do more for the community.

Over the past year, one strategic emphasis was to create a road map to improve volunteerism across the different services in PCS. The review at the Senior Staff Planning and Training Summit in October 2016 has resulted in more intentional effort to create volunteering opportunities and reach out to recruit volunteers.

To help us better manage and communicate with our volunteers, we engaged a solution provider to customize a web-based volunteer management system. Key staff members have been trained to use this system, thus enabling us to manage volunteers in our centres island-wide.

As a result, we have seen more individuals coming forward to be involved in befriending seniors in the community and in intergenerational volunteer work.
There are also many who are willing to donate to meaningful works to help the needy and marginalized. Regardless of the amount contributed by donors, it is never too small as many have given out of sincerity and with a heart to care.

I would like to express my appreciation to all volunteers, partners, donors, and staff through whom many lives have been blessed. With such unstinting support and dedication, PCS has come a long way to establish strong roots and grow to better impact the community.

Arthur Lim, PBM
Chairman
Presbyterian Community Services

Message from the
Executive Director

At the heart of volunteerism, it is about giving for a good cause, specifically to enrich the lives of others. It requires serving others with a heart to care. Such heart does not look at what can be gain, but rather what can be given to help others.

Historically, social services started with people who volunteered their efforts and resources to do good and help the poor. Though, there has been a push towards professionalising the sector, we still need to keep the spirit of volunteerism alive.

Based on a biennial study conducted by the National Volunteer & Philanthropy Centre, there was an increase in volunteerism. The volunteerism rate increased from 18% in 2014 to 35% in 2016. This increase reflects a healthy sign of growing involvement by volunteers.

Last year, at the Senior Staff Planning and Training Summit, the focus was on, "Uncovering the Heart of Volunteerism". The main takeaway from the summit was about engaging hearts to volunteer. We believe that everyone has this intrinsic capacity to love and it is how we can uncover this loving compassionate heart in everyone. It is in such belief that the Presbyterian Community Services has been embarking on this drive to recruit more volunteers.

As a result, we are seeing more students engaging our seniors in intergenerational learning, and growing number of seniors volunteering in community befriending.

I want to acknowledge that volunteerism comes with a cost. It takes up a person's time, commitment and perhaps, even finances. For that, we are very appreciative of the many volunteers and donors who have been supporting us in our work to meet the challenging needs in our society.

I would also like to thank the staff for their labour of love, working tirelessly to do good and engage the volunteers.

David Lim
Executive Director
Presbyterian Community Services

INSPIRING STORIES

Volunteerism Can Change Lives

Volunteerism has changed Victor Leong, aged 62. In his own words, he has become "verbose".

Victor signed up as a befriender in Evergreen Circle Seniors Activity Centre, reaching out to seniors in Tampines area. As a volunteer-befriender, his role has transformed him from an "introvert" to a warm and approachable person, intentionally befriending and caring for seniors in the community. He shared how the relationships that he has developed with his new friends have been very enriching and meaningful.

In an interesting recount, Victor shared about a senior whom he addressed as "Uncle Tan". Uncle Tan would look surly and grim. Uncle Tan was non-participative and would usually respond "not more than a nod" when being greeted.

Today, their friendship has deepened and they would play carom together in the centre with some other residents. Uncle Tan too, has made new friends.

The change in Victor's life through volunteerism has also changed Uncle Tan to be friendlier with others. From the picture, we can see a different Uncle Tan - truly, a happier person than before.

Victor Leong, Volunteer Befriender
Evergreen Circle Seniors Activity Centre

Do Good And Feel Good

While encouraging seniors to do good and feel good, senior volunteerism is highly encouraged here at Hannah. For example, Julie, in her 70s, volunteers as a befriender. She shared that "I am happy and glad to get together and have friendly talks with the pioneers and those staying around this area here."

Under the Community Befriending Programme, befrienders like Julie reaches out to fellow seniors above 50 years old; who may be frail, living alone or has little or no familial support. The programme aims to provide psychosocial support to vulnerable seniors and their caregivers.

Julie's committed role has greatly helped her 'buddy' become more confident in getting out of the house for social activities. More than just making a new friend, her 'buddy' who is a stroke survivor, has shown marked improvement in mobility upon joining the group exercise at the centre. She is also often seen grinning ear to ear.

Be like Julie; reach out to someone in the community.

Julie Tan,
Volunteer Befriender
Hannah Seniors Activity Centre

Julie Tan (Rt)

Make Them Smile And Have A Good Time

Benson Lim (centre)

He had little knowledge about making films but that did not stop this Head of Facilities Manager from taking up the challenge of teaching movie animation to the kids at Providence Care Centre (PCC). Bensen Lim, a volunteer at PCC since March 2015, loves helping out at the Centre and is wonderful at engaging the kids. In his day job Bensen is busy advising big corporations on how to maximise limited space resources to meet organisational needs. He is an interior design guru. But when it comes to time with the children, he really has a heart to make them smile and have a good time.

Despite being busy with a full-time job and two secondary school children, Bensen has no qualms about sacrificing some of his precious time to prepare his lessons. He can deliver his creative presentation in a lively and captivating manner.

In addition, Bensen also helps out in many other activities too and is now lending his expertise and advice to the committee on the design & construction work of the new PCC void deck for the youth drop-in centre. Both parents and students as well as management committee are extremely thankful for such an excellent volunteer in our midst. To Bensen and all our many volunteers who come into PCC tirelessly on weekdays and weekends, we are extremely grateful for your commitment and sacrifice.

Bensen Lim, Volunteer Trainer
Providence Care Centre

Ageing Gracefully Together

Diana Ngien (3rd from Lt)

Diana Ngien joined Hannah Seniors Activity Centre as a skilled volunteer in June 2016. Being a trained social worker, she wanted to put her group work skills to good use in helping the seniors living in Toh Yi Drive. So her monthly sessions with a group of about 15 seniors started in July 2016 and lasted for a year. Each session, she explored with the group on topics like what it means to age meaningfully, communication, arts, etc. Diana also engaged other volunteers to assist her in the different sessions. The seniors who participated learnt much through Diana and her volunteers' sharing. But if asked what was the most valuable takeaway, they would say "the friendships we have formed!".

Skilled volunteers like Diana are a gem and we definitely need more of them.

Diana Ngien, Skilled Volunteer
Hannah Seniors Activity Centre

A Quarter Decade Of Volunteering

Lana Wong started volunteering with PCS since the late 1980s till present. She started getting involved with cooking community lunches for the elderly folks at Sarah Seniors Activity Centre (SAC) together with her team from Orchard Road Presbyterian Church (ORPC). In the midst of that, she noticed a few ladies doing flower crafts before and after lunch and eventually found out that they were doing it for a fund raising project! Since ORPC had craft activities for fund raising purpose, Lana found that idea intriguing and proposed the meaningful idea to PCS. Her idea was to have craft activities, a time of fellowship for the elderly folks at the SAC with the end goal of fund raising. With the start of this craft activity, subsequent monthly 'yum cha' fellowship and many more outreach events followed.

When asked why Lana persevered in her volunteering services with PCS, Lana responded with much ease and confidence knowing her call to volunteer. Firstly, she volunteered so that she can be with the elderly folks to encourage them to enjoy craft with the purpose of fellowship and fund raising. The funds raised gave the elderly folks a sense of joy and achievements. Secondly, she cited to be "able to share certain available benefits which our elderly folks can enjoy". Some of these benefits include encouraging the needy to apply for social welfare benefits, financial aids and the Home Access programme.

Lana Wong (3rd from Rt)

To go through a decade of volunteering is something that many find challenging in this modern day. Lana juggles between taking care of her son's new born whilst running back and forth between her frequent volunteering schedule. However, this does not stop her as she enjoys growing old (and active) with the elderlies, lending them a listening ear as they share their life stories which she can readily relate to. She believes that old age should not stop one to enjoy craft activities, especially for the purpose of fundraising! She believes in staying healthy through fellowships and activities with like-minded people! Currently, Lana volunteers at Sarah SAC, Evergreen SAC and Hannah SAC on a weekly basis.

Lana Wong, Volunteer Coordinator, Handiwork

Volunteering... A Lifetime Calling

I first experienced volunteering just after I got married some twenty years ago. I was a volunteer tuition teacher at Heng Teck Centre at Bukit Merah. It was the first centre set up by Presbyterian Community Services (PCS) to cater for the elderly and the children at Bukit Merah area.

Through volunteering in the tuition services, I discovered my passion for the community. About a year ago, I became a volunteer at Sarah Seniors Activity Centre and Dorcas Home Care services. Both services area also run by the PCS.

Together with other likeminded volunteers, we started a sing-a-long session for the seniors on every Wednesday. The singing was accomnapied by Ukelele music from the talented volunteers. We sang songs of various languages and genres. The sessions would end with some games and fun with the seniors. A year has gone by and we have developed a very close bond with the seniors.

At Dorcas Home Care service, we assisted to deliver meals to some 20 homebound seniors living in the Queenstown and Commonwealth area. The work was laborious and time consuming. We needed more hands. So we spread the word and indeed more volunteers came onboard. I call this the 'Volunteer Movement'. Volunteers reproduce volunteers.

Volunteers from True Way Presbyterian Church (EC) and The Ukulele Community at Sarah Seniors Activity Centre.

We also helped in the medical escort service. It is a service to escort frail seniors to and fro to hospitals or polyclinics for their medical appointments. Each trip can take several hours so the volunteers use the time to encourage and interact with the seniors. To be a volunteer is to give our time and life so that others can be as blessed by us.

Ngiap Joo, Volunteer Leader
Seniors Services

Volunteers from True Way Presbyterian Church (EC) and The Ukulele Community providing meals to home bound individual.

I sing and play the ukulele to this elderly at his home fortnightly.

ABOUT PRESBYTERIAN COMMUNITY SERVICES

The setting up of the Presbyterian Community Services was first initiated more than 40 years ago by the Presbyterian Church in Singapore.

PCS is one of the foremost providers of pre-school education. Over the years, the scope of services has widened. Currently we have infant care, childcare, student care, integrated education for special needs, special needs school, residential home for teenage girls, youth-at-risk programme, eldercare services, emergency relief scheme, learning support, community befriending and other services to meet the multi-generational needs of the population.

PCS is registered as a charitable body under the Charities Act (Cap. 37. 2007 Rev Ed.) (Charities Act) and a Full Member of the National Council of Social Service since 1985. Today, we have 26 centres spanning across the island.

PCS is an appointed partner operator for childcare services and centre of specialization in integrated childcare for children with special needs.

PCS is also a foundation member of St Luke's Hospital.

Our flag ship centre, Oct 1974 - Dec 2010

IMPACT AT A GLANCE

26
CENTRES

4170
CLIENTS SERVED

1830
SENIORS AGEING-IN-PLACE REGISTERED

1275
CHILDREN ENROLLED

391
YOUTHS REACHED

383
ACTIVE VOLUNTEERS

207
BENEFICIARIES ASSISTED BY EMERGENCY RELIEF FUND

467
SPECIAL NEEDS CHILDREN NURTURED IN AN INCLUSIVE ENVIRONMENT

CHILDREN SERVICES

Our Children Services

In our educational approach, we endeavor to instill values into the children through a purpose-designed curriculum, "Values-inspired Education".

10 CENTRES

SPARK™

Special Needs Education

In PCS we believe strongly in providing an inclusive and conducive environment for children with special needs to integrate and learn alongside other children.

- **Integrated Childcare Programme (ICCP)**
- **Intervention cum Education (ICE)**
- **Integrated Playgroup Programme**
- **Learning and Development Support**

11 CENTRES

Partner Operator

150 GRADUATES

467 Children with special needs nurtured in an inclusive environment.

Grace Orchard School (GOS) caters to children who have been diagnosed with mild intellectual disability, as well as those with mild autism by providing special education and support services to maximize their learning potential.

True Grace Student Care is a school-based after-school programme catered to the students of GOS.

Notes of Appreciation

Dear All Valued Teachers,

I would like to say "thank you" to all your great efforts, time and patience all the while for my child under PCS Centre.

You are the special [illegible] and support that children [illegible] most at this age when [illegible] parents are not available [illegible] children during the days. Thank you so much.

With
Warmest Regards,
Mary Jennifer Din

Thanks for all ....

I'm impressed with Chang Laoshi in that she approached us when she finds that Raeann needs performing as well as she did in Year 2018. Thereafter [illegible] Raeann [illegible] Raeann's parents [illegible]

Teacher Glen,

Generally Ann feels it a very pleasant [illegible] can see that Raeann [illegible] her quickly & she's always [illegible] how much she like kids. Raeann keeps talking abt her @ home. Boy will done for the short period she's here

[illegible] can make [illegible] in school [illegible] can see that she loves my kids from the way she deals with them. Good job

Kay/Jun's parents

I would like to compliment the teachers of Class N2 for their dedication, patience and kindness in teaching our daughter, Khloe Tan Si Qi.

Teacher Judy - Schmut for all your hard work and encouragement.

Teacher Rose - Schmut for taking care of our little princess and your understanding patience.

THANK YOU !

Signing off
Marion & Frank

Kay/Jun's parents

[illegible] Rose and [illegible]

TEACHER,
Being one of the highest privilege among me in the past decade!
HAPPY
TEACHER'S
DAY!

IS NOTHING MORE
TISFYING FOR
'S THAN KNOWING
THEIR CHILD IS
GIVEN THE SAME
T OF LOVE AND
AS AT HOME.
THANKS.

Have a Lovely day

thanks

[illegible] for your patient to take care of Lin Kuo. Happy Teacher Day!

Alan Zang

Thank you For Sharing

Of teaching wit

I Love You teacher Glen Happy Teacher's Day!

YOUTH SERVICES

Providence Care Centre is located in Blk 372, Jurong East St 32. The centre hopes to provide appropriate support for pre-schoolers to have a head start in primary school, and also help youths to cope better, build self-esteem and succeed in daily learning and living.

Gladiolus Place (former AG Home) was founded in November 1998 as a non-profit healing home dedicated to help teenage girls and their families work through challenging situations, giving hope and direction in their lives.

391 Youths Reached

SENIORS SERVICES

Dorcas Home Care (DHC) provide meals delivery, medical escort, personal hygiene, laundry and housekeeping services to homebound and frail seniors living in the south western region of Singapore, from Commonwealth, Clementi, Ulu Pandan to West Coast.

Seniors Activity Centres (SAC)

Our SACs supports our seniors to age-in-place actively and with dignity.

- **Sarah SAC**
- **Evergreen Circle SAC**
- **Hannah SAC**
- **Martha SAC**
  (operational since August 2017)

Friends of Third Age

The specific aim of this programme is to provide care and promote opportunities for the elderly residents in the Haig Road area to live an active ageing lifestyle. The programme is strongly supported by South East Community Development Council (SECDC) and Geylang Serai Community Club.

Presbyterian Eldercare @ Potong Pasir

located at Block 108, Potong Pasir Ave 1, is a social day care cum drop-in centre for seniors.

Community Befriending Programme

In partnership with Council of 3rd Age and supported by Ministry of Health (MOH), PCS has been selected to engage senior volunteers to befriend those who are socially isolated within these 5 constituencies. They are Tampines West, Potong Pasir, Serangoon, Geylang Serai and Bukit Timah constituencies.

1237
SENIORS REGISTERED

TRAINING AND RESEARCH

Training and Research Academy @ Jurong Point

The academy aims to be a hub for research of early childhood intervention for children with special needs, elderly dementia and depression, as well as training for eldercare professionals, in collaboration with the National University Hospital (Dept of Psychological Medicine).

The PCS Training Academy

at Golden Wall Centre was established in April 2015 for the purpose of training staff and volunteers. It was setup to ensure that our services are enhanced for quality care and significance.

161

SENIORS PARTICIPANTS

6532

PARTICIPANTS TRAINING HOURS CLOCKED

SIGNIFICANT EVENTS

2016 Inaugural Conference We're In It Together – Championing for an Inclusive Community

On 8 August, Presbyterian Community Services (PCS) hosted its Inaugural Conference with the theme , " We're in it together- Championing for an Inclusive Community."

The Guest-of-Honour, Ms Chia Yong Yong, Nominated Member of Parliament, with keynote speaker Professor Ho Lai Yun and a host of other practitioners shed light on the topic "Opening the Doors and Planting the Seed of Inclusive Community".

The conference was attended by 260 participants and was a platform for early childhood and special needs educators, parents, and all other like-minded and like-hearted individuals to share and learn from each other's expertise and experience.

(Lt-Rt) Mr David Lim, Mr Laurence Wee, Mr Arthur Lim, Ms Chia Yong Yong (GOH), Prof. Ho Lai Yun, Mrs Lisa Goh, Mr Lo Chee Wen

1st Batch of Graduates from PCS Basic Training for Volunteers

长老会社区服务首届" 义工培訓" 结业典礼 07 -01-2017

Grace Orchard School

choir performed at the Esplanade Concourse, 12 June 2016

AG Got Talent! 28 December 2016

AG Got Talent! is an annual event held at the Home, where residents get to showcase their talents from singing to dancing. They practised out of their own time and discipline. For them, it was not all about winning but being empowered and motivated to work hard on the different gifts they have.

2016 Kids Camp

held at Carmel Presbyterian Church on 15 July 2016

Chinese New Year shopping trip

50 volunteers from Singapore Power organized a Chinese New Year shopping trip to Giant Tampines on 19 Jan 17 for 51 seniors of Evergreen Circle SAC.

Lee Kim Tah Lecture

Medications - What the Elderly Should Know
18 March 2017, Training & Research Academy @ Jurong Point

Guest of Honour former Speaker of Parliament Mr Abdullah Tarmugi

(Lt-Rt) Dr Tan Hong Yee (NUH), Prof. Tan Chay Hoon (NUS, Keynote speaker), Prof Tan Hong Hai (NTU), Dr Yap Kai Zhen (NUS)

Chairman of seminar Prof. Kua Ee Heok (NUHS)

Tampines West IRCC Interfaith Dialogue 2017 - Faith and Religious Harmony

4 March 2017

Elder Wang Kim Meng, Executive Director of Presbyterian Church in Singapore, was invited as guest speaker

iLoveChristmas 2016, 3 Dec 2016, ORPC

Gift of Sight

Gift of Sight project was organized by Radin Mas on the 2 July 2016. MP Mr Sam Tan was the Guest of Honour. 116 participated in this free eye screening exercise.

Temasek Cares-Programme to strengthen the Language Foundation of Pre-Schoolers

10 PCS centres were selected by Temasek Cares to be beneficiaries of a grant of $2,500 each for the purchase of educational resources to strengthen the language of pre-schoolers.

(Lt - Rt) DPM Tharman Shanmugaratnam, Samuel Tan, Ang Wei Neng (MP for Jurong GRC)

Friend of Jurong Central

Providence Care Centre (PCC) was given the "Friend of Jurong Central" award for outstanding contributions to Jurong Central Community Service. Chairman of PCC Management Committee Elder Samuel Tan was invited on stage to receive this novelty award on that evening. The award ceremony took place at the void deck of BLK 308 , Jurong East Street 32.

Dialogue Session with Dr Janil Puthucheary

Minister of State for Ministry of Education, Dr Janil Puthucheary, visited Grace Orchard School for a dialogue session with the School Management Committee and school staff on 20 April 2017. The Dialogue Session was attended by the School Management Committee, GOS staff and representatives from MOE and NCSS.

35th Annual Childcare Graduation Concert

Folktales around the World,
19 Nov 2016

National Day Celebration Zumba Dance Workout Session

Grace Orchard School (GOS) celebrated the nation's 52nd birthday on 8 August 2017 in partnership with Jurong Spring Community Club. The event was in support of GetActive! Singapore and GOS initiated the 'NO DIFFERENT Through Sports' Campaign. The National Day Celebration Zumba Dance Workout Session, was graced by the presence of Mr Desmond Lee (Advisor to Jurong GRC Grassroots Organisation and Minister, PMO & 2nd Minister for Home Affairs and National Development) and joined by residents from the neighbourhood.

Chinese New Year Block Party

Eldercare @Potong Pasir partnered with Potong Pasir Zone 3 Residents' Committee to organise their first CNY Block Party on 13-Jan-17.

A total of sixteen volunteers were involved in the areas of registration, music, singing, games, logistics, photography & refreshments. Two hundred goodie bags were given to the 143 units of Block 108, of which twenty-four elderly came from the same block and other beneficiaries from the community.

Learning Stories

PCS had its first publication from the Children Services – "Learning Stories" written by some senior management staff, principals, teachers. The book was given to all K2 children and staff during the K2 graduation ceremony held on Nov 2016.

50plus EXPO 2017 24-26 March

PCS was invited by Council for 3rd Age to participate in their signature initiative- 50plus- held at the Suntec Singapore International Convention & Exhibition Centre to promote promote active ageing for seniors and to encourage them to live full, active and meaningful lives through learning, volunteerism and positive ageing.

Official Opening Day

26 November 2016

Hannah Seniors Activity Centre Official Opening Day, officiated by Ms Ann Sim, Senior Minister of State and together with Prof Kua Ee Heok & PCS Board Members.

Intergenerational Fun Workout

23 March 2017

Inaugural Intergenerational Fun Workout- Stay Healthy, Be Happy- A ground up community initiative to bond the community in collaboration with Carpe Diem Schoolhouse.

Visit to PCS Yishun Centre by Tung Wah Group of Hospitals

15 participants including nursery school principals, early childhood teachers, special child care workers, senior special child care workers, speech therapist, physiotherapist, educational psychologist, from early childhood services under Tung Wah Group of Hospitals visited PCS Yishun Centre on 1 March 2017. Mrs Lau, Miss Gomy and Ms Kwek welcomed the group. Ms Gomy did a slide presentation on our ICE and ICCP programme.

Retiring After 32 Years

First a nurturer, then a principal

At the core of what she does, she falls back on one basic principle. **“ Give the children all the attention that they need, let them feel secure, help them settle in and they will be ready to learn and easy to manage.”** She said.

Mdm Majorie Zaccheus Kenneth, better known as Mrs Kenneth, 71, Centre Principal of Grow & Glow @ Tampines, has been an anchoring figure- both at home and at work. She is wife of a seaman, mother of 2, grandmother of 2, and mentor of many teachers who have flourished to take on greater roles in the early childhood sector.

Mrs Kenneth was a key person in starting up the Tampines Centre in 1989. She first started as a Teacher Assistant in Chip Bee Kindergarten in 1985. She soon rose to become the supervisor of another centre, Happy Angels, and quadrupled the enrolment from 12 to 52.

Over the years, she had also helmed Grow & Glow @ Hougang, Heng Teck Centre and TaRA@JP. She was heartened and felt appreciated when many parents expressed their joy when she returned to Tampines Centre 6 years ago.

“When I was in Heng Teck, there was a boy who was always running around in class and his teacher found the behaviour difficult to manage. I would often read to him, sometimes reading the same book repeatedly. One day, his mum came and asked me if what the boy told her was true- that I taught him how to read. She was surprised too that her son could sit down and read.” She recounted.

At the Farewell Lunch on 11 September 2017, Chairman Mr Arthur Lim presented an Appreciation Plaque to her.

The young and energetic Majorie (centre)

“Thank you Majorie Zaccheus. For 32 years, in your elegance and poise, you laboured tirelessly together with us in Presbyterian Community Services to touch the lives of the community. Truly, a mere “thank you” is barely enough to fully convey our deep appreciation and acknowledgment of your commitment to the organization.”

Mrs Kenneth has served with, and, from her heart. She is a mother, a mentor, a principal.

But first, she is a Nurturer.

NEW DEVELOPMENTS

Childcare Aide pilot with GOS

On 27 March 2017, PCS Jurong West Centre and Grace Orchard School (GOS) co-piloted the childcare aide programme to create a nurturing environment in which four specially selected young ladies can grow as child-care aides. They were carefully selected based on their abilities, skills and attitudes with the aim to grow as contributing members to our child care and society. Their job-scope will be to assist the teachers in caring for the environment and prepare teaching materials. Our hope is to create an alternative track for the graduating students of GOS to work as childcare aides.

GOS Students assisting Aunty May with preparation for morning snack and lunch. They also assist children with bathing and changing of diapers for the younger age children

GOS Students assisting class Teachers with table tasks activities and preparing teaching materials

PCC Youth Centre Construction Progress (Aug – Sep 2017)

Providence Care Centre received approval to start an extension at 341, Jurong East Ave 1. Construction has begun and expected to complete by end September 2017. Youths can expect to a whole new experience!

Integrated mobile-enabled Health and Safety Solution

PCS has piloted an Integrated mobile-enabled Health and Safety Solution for Pre-schools in our Yishun centre. This real-time system enables teachers to efficiently screen and manage the children's health and track attendance. It also allows communication with parents through a mobile app.

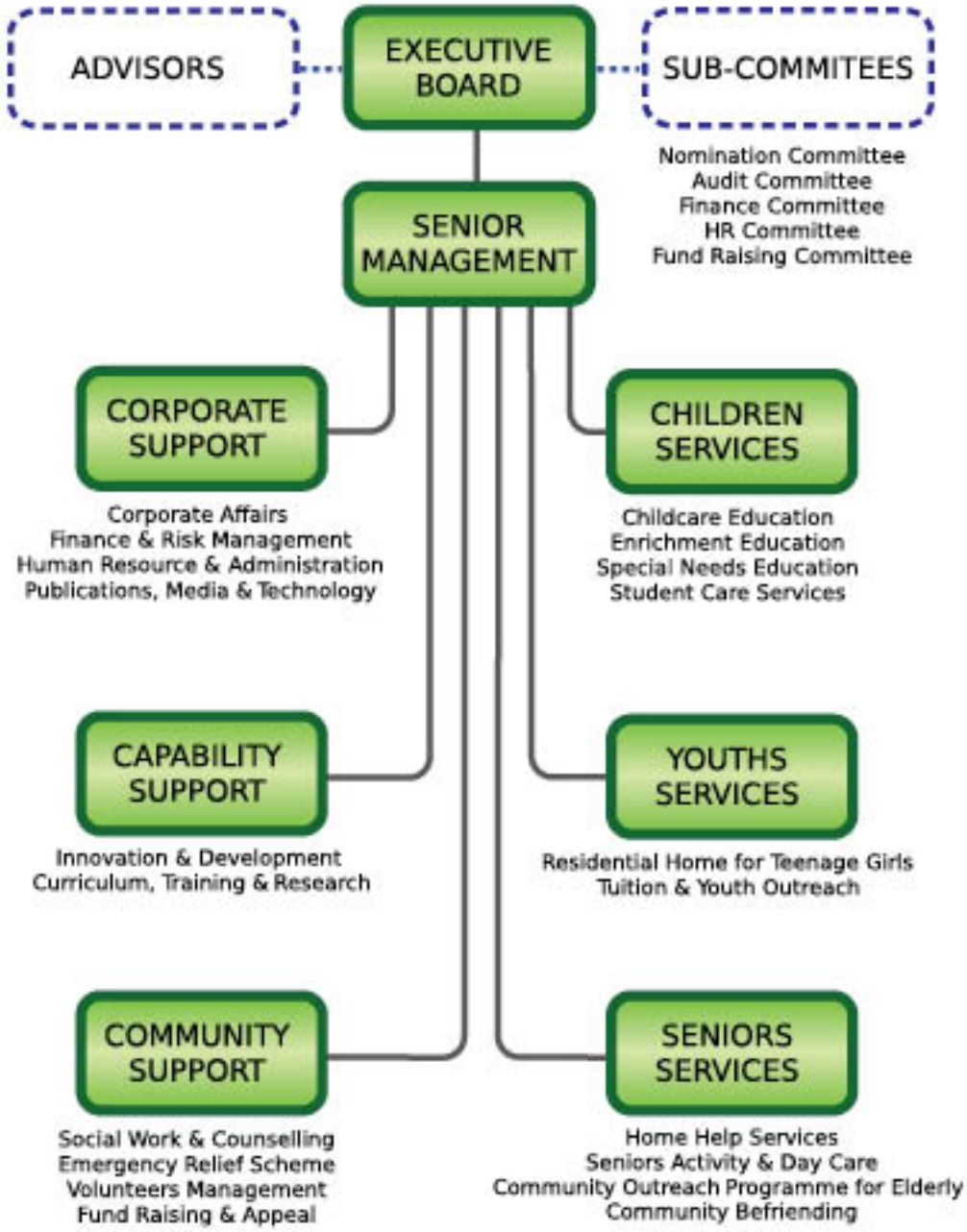
AG Home Name Change

Although the existing name has served the Home well, there is a need to review the name in order to enable the Home to work in closer collaboration with the Ministry on several fronts for improvement of our services. To better reflect the Home's renewed focus and commitment to service improvement, it was decided that the name AG Home will be changed to Gladiolus Place. Derived from the name of a flowering plant, **"Gladiolus"**, its meaning is strength of character, honour, integrity, remembrance and faithfulness. These attributes are appropriate and are in line with the mission of our Home.

Martha SAC

Our 4th Seniors Activity Centre opened its doors in August 2017. Located at 364 Upper Serangoon Road, #01-01.

ORGANIZATIONAL STRUCTURE



EXECUTIVE BOARD & SUB COMMITTEES FY 2016/17

EXECUTIVE BOARD		
Chairman	Mr Arthur Lim Eng Hian, PBM	Since Apr 1994
Vice Chairman	A/Prof. Tan Wee Liang, PBM	Since Jan 1995
Hon Secretary	Rev. Ang Eng Hoe	Since Apr 2012
Hon Treasurer	Mr Rocky Lim Heng Foo	Since Apr 1997
Member	Mr Wee Char Lee	Since Sep 2014
Member	Mr Tan Pong Meng	Since Jun 1982
Member	Mr Jonathan Kok Hel Mun	Since Jan 2013
Member	Mr Tan Chee Koon Samuel	Since Sep 2012
Member	Mr Leong Kok Ho	Since Jul 2012
Member	Rt Rev. Dr Steven Gan Giap Soon	Apr 2015 - Mar 2017
Advisor	Dr Lee Soo Ann, PBM	Since Mar 1971
Advisor	Mr Laurence Wee, former NMP	Since Jan 2016
Executive Director	Mr David Lim	Since Oct 2014

NOMINATION COMMITTEE	
Chairman	Mr Arthur Lim
Members	Mr Jonathan Kok
	Mr Samuel Tan

HUMAN RESOURCE COMMITTEE	
Chairman	Mr Jonathan Kok
Members	Mr Arthur Lim
	Mr Samuel Tan

FUND RAISING COMMITTEE	
Chairman	Mr Laurence Wee
Members	A/P. Tan Wee Liang
	Mr Rocky Lim

AUDIT COMMITTEE	
Chairman	Mr Leong Kok Ho
Members	Mr Tan Pong Meng
	Mr Ang Eng Hoe
	Mr Wee Char Lee

FINANCE COMMITTEE	
Chairman	Mr Ang Eng Hoe
Members	Mr Leong Kok Ho
	Mr Rocky Lim
	Mr Wee Char Lee

LIST OF MANAGEMENT COMMITTEES FY 2016/2017

GRACE ORCHARD SCHOOL	
Chairman/ Interim Supervisor:	Mr Lo Chee Wen
Secretary / School principal (Ex Officio):	Mrs Lisa Goh
Hon Treasurer:	Mr Lim Tee Yoke
Members:	Mr Arthur Lim Eng Hian
	Mr Chris Yeo
	Ms Tan Chek Hui
	Dr Alice Seng
	Mr Ang Wei Neng
(Executive Director, PCS)	Mr David Lim
(MOE Representative)	Mr Stephen Loh
	Ms Wong Geok Mei

TRUE GRACE STUDENT CARE	
Director	Revd Dr Polly Wang
Chairman	Mr Lee Ko Yong Christopher
Hon Secretary	Mr Foo Yong Kwong
Hon Treasurer	Ms Candy Teo
Members	Mr Tan Tong Aik
	Mrs Lisa Goh
	Mr David Lim

AG HOME	
Chairman	Mr Alfred Koay
Vice Chairman	Mr David Lim
Hon Secretary	Mr Lim Ker Sheon
Hon Treasurer	Mr Tony Ng
Members:	Ms Lai Mui Fong
	Ms Patricia Lum
	Mr Shaun Ho
Consultant	Mr Laurence Wee

PRESBYTERIAN ELDERCARE @ POTONG PASIR	
Chairman	Revd Leow Khee Fatt
Vice Chairman	Mr Peter Cheong
Hon Secretary	
Hon Treasurer	
Asst Treasurer	
Members	Mr Frank Chong
	Mr Tristan Gwee
Ex-Officio	Ms Katherine Wong
Advisor	Mr Laurence Wee

Honorary Chaplain of PCS : Revd Abel Lee

COPE - FRIENDS OF 3RD AGE	
Chairman	Revd Phua Chee Seng
Vice Chairman	Revd Ang Eng Hoe
Secretary	Mr Patrick Kek
Treasurer	Mr Adam Jauw Tong Haw
Members	Mr Ho Wai Seng, Mr Richard Seah, Ms Stella Soh, Mr James Poh, Ms Avery Ho Yi Ling, MrTommy Tan, Ms Chin Ying Ting
Ex-Officio	Mr Chia Hang Sing
Advisor	Mr David Lim

PROVIDENCE CARE CENTRE	
Chairman	Mr Samuel Tan
Vice-Chairman	Mr Ong Ah Hian
Hon Secretary	Ms N. Kannigadevi
Acting Treasurer	Mr Lim Chye Kee
Members	Ms Chiam Geok Tin Carol
	Mr Winston Wang
	Mr David Lim
	Ms Marcellina Giam, PBM
	Mr Tan Ching Eng
	Mr Hesty Rudy
Advisor	Mr Ang Wei Neng

SARAH SAC	
Chairman	Revd Ang Eng Hoe
Members	Mr David Lim
	Mr Goh Ah Poo
	Mr Tristan Gwee
	Mr Lye Fei
	Mr Wee Char Lee
Ex-Officio	Mr Peter Soh
Advisor	Mr Laurence Wee

EVERGREEN CIRCLE SAC	
Chairman	Mr Laurence Wee
Members	Mr David Lim
	Mr Victor Chan
	Mr Wee Char Lee
	Mr Kelvin Ong
	Ms Josephine Ang
Ex-Officio	Mr Tristan Gwee

CORPORATE GOVERNANCE

BOARD'S CONDUCT OF AFFAIRS

The Board's conduct of affairs are set out in the Board Policy which was approved by the Board on 17 February 2017.

The Board works with the Leadership Team to lead and manage the Company. The Board provides guidance to the Leadership Team and delegates the formulation of policies and the day to day management to the Executive Director and the Leadership Team. The Leadership Team remains accountable to the Board.

To ensure good governance, the Board has put in place the following Sub-committees:

- Nomination Sub-committee
- Finance Sub-committee
- Audit Sub-committee
- Human Resource Sub-committee
- Fund Raising Sub-committee

The Board meets at least four times a year with a quorum of at least 25% members. The Board members also participates in decision-making through other means (such as electronic communications and approving resolutions in writing).

The Board has a succession plan in place and is pro-actively seeking credible professionals of relevant fields to join the Board. Board members are required to disclose any interest, directly or indirectly, that PCS may enter into or in any organizations that PCS has dealings with or is considering dealing with, and any personal interest accruing to him as one of PCS' supplier, user of services or beneficiary.

BOARD COMPOSITION AND MEMBERSHIP ORGANIZATION

All the Directors are independent and do not receive any remuneration for the services. New appointments of Directors are recommended by the Nominations Committee and elected at the Annual General Meeting.

Board Meeting Attendance Record	
Names	**Attendance**
Mr Arthur Lim Eng Hian	4/4
A/Prof Tan Wee Liang	3/4
Rev. Ang Eng Hoe	3/4
Mr Rocky Lim Heng Foo	3/4
Mr Tan Pong Meng	3/4
Mr Wee Char Lee	3/4
Rt Rev. Dr Steven Gan	0/4
Mr Leong Kok Ho	3/4
Mr Samuel Tan Chee Koon	3/4
Mr Jonathan Kok Hel Mun	4/4

POLICY STATEMENTS AND PRACTICES

Personal Data Protection Act Policy (and Donor Confidentiality)

PCS respects and honours our sponsors, donors, partners, volunteers and clients; their right to be treated courteously, fairly and have their privacy protected. PCS is committed to complying with the Personal Data Protection Act passed by the Singapore Government Parliament in October 2012. Personal information is given in good faith by sponsors, donors, partners, volunteers and clients and will only be used to maintain or enhance their relationship with PCS. Sponsors and donors can opt to remain anonymous in all our publications by informing us via info@pcs.org.sg.

PCS has put in place procedural, physical and electronic means to safeguard the personal information of our sponsors, donors, partners, volunteers and clients and will not rent, exchange or sell mailing lists of our sponsors, donors, partners, volunteers and clients to other organisations.

Conflict of Interest Policy Statement

PCS has also put in place its Conflict of Interest Policy (COI) to protect the Organisation's welfare and best interests over and above all priorities and objectives. The COI mandates that no staff or Board of Directors may engage in any external interest or business that may undermine or conflict with the Organisation's overall welfare.

The COI and declaration form shall be given to the staff or Board of Directors at the earliest opportunity, such as upon his/her taking up of the employment with or appointment in the Organisation or appointment in or election to the Board. Annual declaration of interests by members of key management personnel and the Board is required. He / she will fully disclose to the Executive Director's Office or the Board in the event a conflict of interest situation may arise.

Whistling Blowing Policy

Whistle-Blowing Policy is intended to provide a channel for employees and external parties to raise any suspected improprieties in the business of the Society and offer reassurance that they will be protected from victimization for whistle-blowing in good faith.

The whistle-blower email is for reporting suspected improprieties such as:

1) Forgery
2) Misappropriation of funds and classified documents
3) Abuse and misrepresentation of power and authority
4) Failure to comply with laws and regulations
5) Harassment
6) Corruption and bribery
7) Theft

Reserve Policy

The policy was put into effect and will ensure compliance with "The Code of Governance for Charities and IPCs (Guideline 6.3.1) that states; "While all charities should maintain some level of reserves to ensure long-term financial sustainability, the charity should disclose its reserves policy in the annual report."

Presbyterian Community Services has its "Reserves Policy" to provide financial stability and the means for further improvement of its activities. PCS seeks to build up the reserves at a level equivalent to 12 months of operating expenditures based on the preceding year's actual operating expenses.

For details, please visit our website www.pcs.org.sg section on policy statements.

GOVERNANCE EVALUATION CHECKLIST

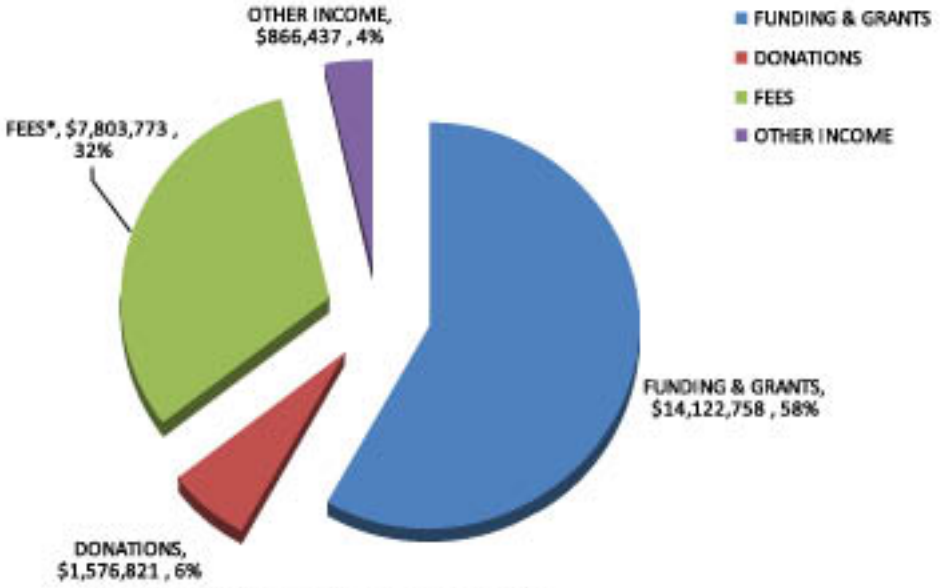
Advanced Tier - 1 April 2016 to 31 March 2017

S/N	Description	Code ID	Response
	Board Governance		
1	Are there Board members holding staff appointments?		No
2	There is a maximum limit of four consecutive years for the Treasurer position (or equivalent, e.g. Finance Committee Chairman).	1.1.6	Complied
3	The Board conducts regular self- evaluation to assess its performance and effectiveness.	1.1.10	Complied
4	The Board has an audit committee (or designated Board members) with documented terms of reference.	1.2.1	Complied
5	There are Board committees (or designated Board members) with documented terms of reference.	1.3.1	Complied
	Conflict of Interest		
6	There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board.	2.1	Complied
7	Board members do not vote or participate in decision-making on matters where they have a conflict of interest.	2.4	Complied
	Strategic Planning		
8	The Board reviews and approves the vision and mission of the charity. They are documented and communicated to its members and the public.	3.1.1	Complied
9	The Board approves and reviews a strategic plan for the charity to ensure that the activities are in line with its objectives.	3.2.2	Complied
	Human Resource Management		
10	The Board approves documented human resource policies for staff.	5.1	Complied
11	There are systems for regular supervision, appraisal and professional development of staff.	5.6	Complied
12	There is a system to address grievances and resolve conflicts.	5.11	Complied

S/N	Description	Code ID	Response
	Financial Management and Controls		
13	The Board ensures internal control systems for financial matters are in place with documented procedures.	6.1.2	Complied
14	The Board ensures reviews on the charity's controls, processes, key programmes and events.	6.1.3	Complied
15	The Board approves an annual budget for the charity's plans and regularly monitors its expenditure.	6.2.1	Complied
16	The charity discloses its reserves policy in the annual report.	6.4.1	Complied
17	Does the charity invest its reserves?		No
	Fundraising Practices		
18	Donations collected are properly recorded and promptly deposited by the charity.	7.2.2	Complied
	Disclosure and Transparency		
19	The charity makes available to its stakeholders an annual report that includes information on its programmes, activities, audited financial statements, Board members and executive management.	8.1	Complied
20	Are Board members remunerated for their Board services?		No
21	Does the charity employ paid staff?		Yes
22	No staff is involved in setting his or her own remuneration.	2.2	Complied
23	The charity discloses in its annual report the annual remuneration of its three highest paid staff who each receives remuneration exceeding $100,000, in bands of $100,000. If none of its top three highest paid staff receives more than $100,000 in annual remuneration each, the charity discloses this fact.	8.3	Complied
	Public Image		
24	The charity accurately portrays its image to its members, donors and the public.	9.1	Complied

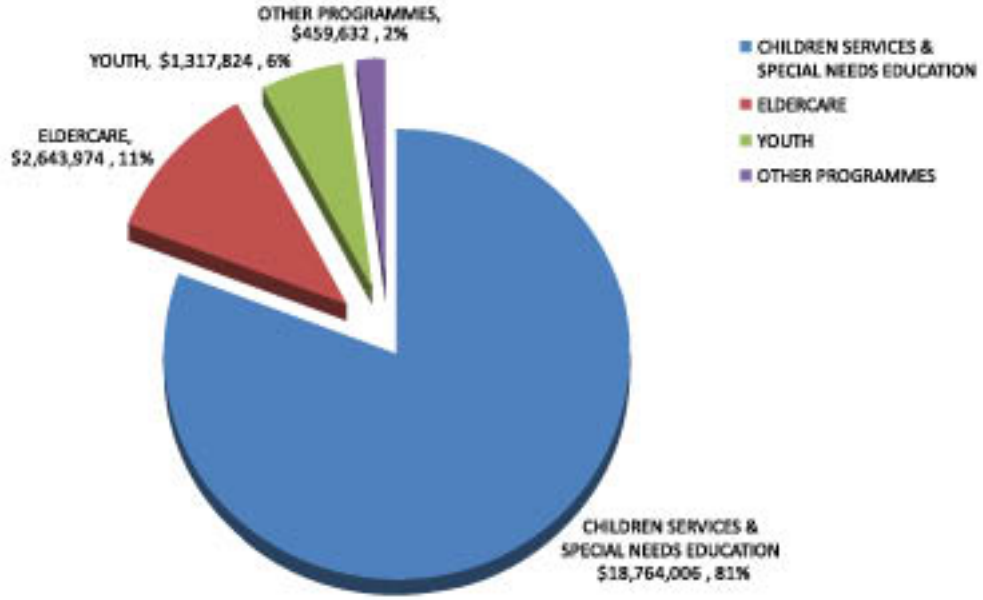
FINANCIAL OVERVIEW

SOURCE OF INCOME



*Fees consist mainly of child care & student care fees.

DISTRIBUTION OF EXPENDITURE



Note: Income and expenditure consists of both charitable and non-charitable activities of PCS

AUDITOR'S REPORT

PRESBYTERIAN COMMUNITY SERVICES
(UEN : S75SS0022H)

BOARD OF EXECUTIVE COMMITTEE MEMBERS

Chairman	:	Arthur Lim Eng Hian
Vice Chairman	:	Assoc. Prof. Tan Wee Liang
Honorary Secretary	:	Ang Eng Hoe
Honorary Treasurer	:	Lim Heng Foo, Rocky
Members	:	Tan Pong Meng
		Leong Kok Ho
		Tan Chee Koon, Samuel
		Jonathan Kok Hei Mun
		Rt Rev. Teo Yew Tiong
		Wee Char Lee

STATEMENT BY EXECUTIVE COMMITTEE

In our opinion :

(a) the financial statements are drawn up so as to give a true and fair view of the financial position and activities of Presbyterian Community Services (the "Society") for the year covered by the financial statements; and

(b) at the date of this statement, there are reasonable grounds to believe that the Society will be able to pay its debts as and when they fall due.

On behalf of the Executive Committee,

ARTHUR LIM ENG HIAN
CHAIRMAN

LIM HENG FOO, ROCKY
HONORARY TREASURER

Date : 26 September 2017

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PRESBYTERIAN COMMUNITY SERVICES
(UEN : S75SS0022H)

Report on the Audit of the Financial Statements

Opinion
We have audited the financial statements of PRESBYTERIAN COMMUNITY SERVICES (the "Society"), which comprise the statement of financial position as at 31 March 2017, and the statement of financial activities and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.
In our opinion, the accompanying financial statements are properly drawn up in accordance with the provisions of the Societies Act, Cap. 311 (the Act) and Singapore Charities Accounting Standard (CAS) so as to give a true and fair view of the financial position and financial performance of the Society for the year covered by the financial statements.

Basis for Opinion
We conducted our audit in accordance with Singapore Standards on Auditing (SSAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the Accounting and Corporate Regulatory Authority (ACRA) Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities (ACRA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Executive Committee for the Financial Statements
Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Act and CAS, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.
In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.
The Executive Committee's responsibilities include overseeing the Society's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also :

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and

appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.

Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

In our opinion :

(a) the accounting and other records required by the regulations enacted under the Societies Act to be kept by the Society have been properly kept in accordance with those regulations; and

(b) the fund-raising appeals held during the year has been carried out in accordance with Regulation 6 of the Societies Regulations issue under the Societies Act Chapter 311 and proper accounts and other records have been kept of the fund-raising appeal.

During the course of our audit, nothing has come to our attention that caused us to believe that during the year :-

(i) the use of the donation moneys was not in accordance with the objectives of the Society as required under Regulation 16 of the Charities (Institutions of a Public Character) Regulations; and

(ii) the Society has not complied with the requirements of Regulation 15 (fund-raising expenses) of the Charities (Institutions of a Public Character) Regulations.

Robert Tan & Co.
Public Accountants and
Chartered Accountants,
Singapore

26 September 2017

PRESBYTERIAN COMMUNITY SERVICES
(UEN : S75SS0022H)

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2017

	Note	Unrestricted Funds			
		General Fund $	Emergency Relief Fund $	Integrated Programme Fund $	Other Unrestricted Funds $
INCOME					
Income from generated funds -					
Voluntary income	3	470,455	45,279	203,270	799,592
Investment income	4	39,975	–	60	–
Income from charitable activities	5	17,586,797	–	149,191	–
Other income	6	649,978	–	18,151	–
		18,747,205	45,279	370,672	799,592
EXPENDITURE					
Costs of generating voluntary income		50	4,214	13,809	79,865
Charitable activities	7	15,930,734	77,588	758,143	14,891
Governance costs	9	378,423	5,146	25,914	155,334
Other expenditure	10	7,169	270	432	–
		16,316,376	87,218	798,298	250,090
Net income/(expenditure) for the year		2,430,829	(41,939)	(427,626)	549,502
Transfer from CST Matching Grant Fund to Capital Fund		–	–	–	–
Transfer from NCSS Care & Share Grant Fund to Capital Fund		–	–	–	–
Transfer from Other Restricted Fund - Silver Volunteer Fund to Capital Fund		–	–	–	–
Transfer from General Fund to Other Restricted Fund - AG Home		(258,231)	–	–	–
Transfer from General Fund to Emergency Relief Fund		(1,547)	1,547	–	–
Transfer from Trailblazer Fund to General Fund		238	–	–	–
Net movement in Funds		2,171,289	(40,392)	(427,626)	549,502
Total Funds brought forward		15,370,838	40,392	(24,272)	908,674
Total Funds carried forward		17,542,127	–	(451,898)	1,458,176

The attached notes to financial statements form an integral part of these financial statements.

2017						2016
Restricted Funds						
Capital Fund $	Building Fund $	CST Matching Grant Fund $	NCSS Care & Share Grant Fund $	Other Restricted Funds $	Total $	Total $
–	–	–	–	252,485	1,771,081	2,268,652
–	–	–	–	264	40,299	27,048
65,508	–	–	197,792	3,736,343	21,735,631	20,410,783
–	–	–	–	154,649	822,778	974,433
65,508	–	–	197,792	4,143,741	24,369,789	23,680,916
–	–	–	–	4,266	102,204	242,373
102,025	378,956	332,035	64,107	4,740,623	22,399,102	19,844,221
140	–	–	63,419	47,093	675,469	523,854
–	–	71	–	719	8,661	14,440
102,165	378,956	332,106	127,526	4,792,701	23,185,436	20,624,888
(36,657)	(378,956)	(332,106)	70,266	(648,960)	1,184,353	3,056,028
60,448	–	(60,448)	–	–	–	–
59,204	–	–	(59,204)	–	–	–
9,063	–	–	–	(9,063)	–	–
–	–	–	–	258,231	–	–
–	–	–	–	–	–	–
–	–	–	–	(238)	–	–
92,058	(378,956)	(392,554)	11,062	(400,030)	1,184,353	3,056,028
231,632	8,694,845	2,357,542	232,566	(1,124,342)	26,687,875	23,631,847
323,690	8,315,889	1,964,988	243,628	(1,524,372)	27,872,228	26,687,875

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2017

	Note	2017 $	2016 $
ASSETS			
Non-current assets			
Property & equipment	12	11,230,406	11,695,393
Current assets			
Trade & other receivables	13	661,074	649,074
Fixed deposits	14	4,060,986	2,725,824
Cash & bank balances		13,605,158	13,275,749
		18,327,218	16,650,647
Total assets		29,557,624	28,346,040
FUNDS AND LIABILITIES			
Unrestricted Funds			
General Fund		17,542,127	15,370,838
Asset Capitalisation Fund		225,873	225,873
Emergency Relief Fund		-	40,392
Integrated Programme Fund		(451,898)	(24,272)
Senior Welfare Fund		1,209,603	682,801
Senior Enterprise Fund		4,000	-
Community Fund		18,700	-
Total Unrestricted Funds	15	18,548,405	16,295,632
Restricted Funds			
Building Fund		8,315,889	8,694,845
Capital Fund		323,690	231,632
Community Silver Trust Matching Grant Fund	16	1,964,988	2,357,542
Care & Share Fund		243,628	232,566
Staff Training Vote Fund		23,961	48,915
Opportunity Fund		20,462	30,660
Trailblazer Fund		94	405
VCF Fund		4,800	-
Public transport fund		4,000	4,410
Parent support group fund		-	560
Accumulated Funds -			
Dorcas Home Care Services	17	170,292	102,207
Evergreen Circle Senior Activity Centre	18	(640,512)	(385,574)
Sarah Senior Activity Centre	19	(499,535)	(327,324)
Hannah Senior Activity Centre	20	(9,333)	-
MSF Funding - ICCP Programme		(598,601)	(598,601)
Total Restricted Funds	21	9,323,823	10,392,243
Non-current liability			
Deferred grants	22	239,106	433,366
Current liabilities			
Trade & other payables	23	1,446,290	1,224,799
Total funds and liabilities		29,557,624	28,346,040

The attached notes to financial statements form an integral part of these financial statements.

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2017

	2017 $	2016 $
CASH FLOWS FROM OPERATING ACTIVITIES		
Net income for the year	1,184,353	3,056,028
Adjustments for :		
Amortisation of capital grants	(194,260)	(194,260)
Depreciation	1,117,523	1,120,994
Equipment written off	528	-
(Gain)/loss on disposal of equipment	(650)	1,426
Interest income	(40,299)	(27,048)
Operating surplus before working capital changes	2,067,195	3,957,140
Changes in working capital :		
Trade and other receivables	(12,000)	(157,517)
Trade and other payables	221,491	(93)
Net cash from operating activities	2,276,686	3,799,530
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of equipment	(653,064)	(461,184)
Proceeds from disposal of equipment	650	600
Interest received	40,299	27,048
Net cash used in investing activities	(612,115)	(433,536)
CASH FLOWS FROM FINANCING ACTIVITIES	-	-
NET INCREASE IN FIXED DEPOSITS, CASH & BANK BALANCES	1,664,571	3,365,994
FIXED DEPOSITS, CASH & BANK BALANCES AT BEGINNING OF YEAR	16,001,573	12,635,579
FIXED DEPOSITS, CASH & BANK BALANCES AT END OF YEAR	17,666,144	16,001,573

The attached notes to financial statements form an integral part of these financial statements.

DIRECTORY OF SERVICES

PCS HEAD OFFICE

89 Short Street, #08-08 Golden Wall Centre
Singapore188216. Tel: 63344445 Fax: 63387153
info@pcs.org.sg website: www.pcs.org.sg
www.facebook.com/PCSInspire

PCS Training Academy

89 Short Street, #08-12 Golden Wall Centre
Singapore 188216. Tel: 63344445 Fax: 63387153
Manager: Ms Kannigadevi Email: kanniga@pcs.org.sg

CHILDREN SERVICES

Ang Mo Kio Centre

Blk 442 Ang Mo Kio Ave 10 St 43 #01-1205
Singapore 560442. Tel: 64570714 Fax: 64514437
Principal: Ms Soh Lay Choo Admin Asst: Ms Wendy Ong
Email: angmokio@pcs.org.sg

Bukit Batok Centre

Blk 116 Bukit Batok West Ave 6 #01-232
Singapore 650116. Tel: 65632242 Fax: 65696957
Principal: Ms Jane Theye Admin Asst: Ms Genia Seow
Email: btbatok@pcs.org.sg

Ghim Moh Centre

Blk 5 Ghim Moh Road #01-238 Singapore 270005
Tel: 64694830 Fax: 64662440
Principal: Ms Wendy Ang Admin Asst: Ms Patricia Wan
Email: ghimmoh@pcs.org.sg

Holland Village Centre

Blk 11 Holland Drive #01-20 Singapore 271011
Tel: 67781244 Fax: 67795739
Principal: Mrs Chan Chew Yian
Admin Asst: Ms Sabrina Lim Email: hollandv@pcs.org.sg

Hougang Centre

Blk 127 Hougang Ave 1 #01-1494 Singapore 530127
Tel: 62834674 Fax: 62839459
Principal: Ms Liew Siew Guek Admin Asst: Ms Wendy Tay
Email: hougang@pcs.org.sg

Jurong West Centre

Blk 452 Jurong West St 42 #01-170 Singapore 640452
Tel: 65674642 Fax: 65600174
Principal: Ms Yeo Seow Hwei Admin Asst: Mr Prakash
Email: jurongwest@pcs.org.sg

Tampines Centre

Blk 432 Tampines St 41 #01-555 Singapore 520432
Tel: 67838310 Fax: 67864710
Principal: Ms Faith Chan
Email: tampines@pcs.org.sg

Woodlands Centre

Blk 23 Marsiling Drive #01-159 Singapore 730023
Tel: 63688734 Fax: 63657280
Principal: Ms Lotus Phua
Admin Asst: Ms Margaret Chang
Email: woodlands@pcs.org.sg

Yishun Centre

Blk 411 Yishun Ring Road #01-1807
Singapore 760411. Tel 67557714 Fax: 67596110
Principal: Mrs Lau Lee Hoong
Admin Asst: Ms Amy Liang
Email: yishun@pcs.org.sg

Star View Student Care Centre

Blk 407 Yishun Ave 6 #01-1284 Singapore 760407
Tel: 67592352 Fax: 67596110
Principal: Mrs Lau Lee Hoong
Admin Asst: Ms Amy Liang
Email: yishun@pcs.org.sg

Integrated Playgroup @ JP

1 Jurong West Central 2 #06-05 Jurong Point
Shopping Centre, Singapore 648886.
Tel: 67910194 Fax: 67910726
In Charge: Ms Pai Shu Ling Email: tara.jp@pcs.org.sg

Integrated Playgroup @ JE

Blk 372 Jurong East St 32 #01-400
Singapore 600372. Tel 63342948 F:63343151
In-charge: Ms Pai Shu Ling Email: pcc@pcs.org.sg

Grow & Glow @ Pasir Ris 21

Blk 229 Pasir Ris St 21 #01-28 Singapore 510229
Principal: Ms Tammy Foo
Admin Asst: Ms Lai Wan Pheng
Tel: 65852396 Email: pasirris21@pcs.org.sg

Grow & Glow @ Pasir Ris 51

Blk 561 Pasir Ris St 51#01-265 Singapore 510561
Principal: Ms Josephine Paul
Admin Asst: Ms Wong Lai Mui
Tel: 65813437 Email: pasirris51@pcs.org.sg

Pasir Ris 01 Student Care Centre

Blk 636 Pasir Ris Drive 1 #01-584 Singapore 510636
Principal: Mrs Deborah Seow
Tel: 65812636 Email: pasirris01@pcs.org.sg

Special Needs Education Resource Teachers

Ms Gomathey	gomathey@pcs.org.sg
T. Sambath (AMK)	sambath@pcs.org.sg
Jennifer J.F. (HG)	jennifer@pcs.org.sg
A. Susila (JW)	susila@pcs.org.sg
Khatijah (TC)	khatijah@pcs.org.sg
Jenny Lim (YC)	jenny@pcs.org.sg
Phay Soo Chin (JW)	daphneteo@pcs.org.sg
Jayshree (WC)	jayshree@pcs.org.sg

Grace Orchard School
6A Jurong West St 52 Singapore 649297
Tel: 65619128 Fax: 65614133
In-Charge: Mrs Lisa Goh
info@go.edu.sg

True Grace Student Care Centre (special needs)
c/o True Grace Presbyterian Church
5209 Ang Mo Kio Ave 6 Singapore 569845
Tel: 64698610 / 64590687
In-Charge: Rev. Dr Polly Wang
Email: wangping@truegracechurch.org

YOUTH SERVICES

A G Home
6A Mattar Road Singapore 387715
Tel: 63485674 Fax: 63485081
Acting Head: Mr Sitoh Mon Fui Ricky
Email: info@aghome.org.sg

Providence Care Centre
Blk 372 Jurong East St 32 #01-400 Singapore 600372
Tel: 63342948 F63343151
In-charge: Ms Ng Mei Ling
Email: pcc@pcs.org.sg

SENIORS SERVICES

Dorcas Home Care Services
Blk 105 Jalan Bukit Merah #01-1912 Singapore 160105
Tel: 63775183 Fax: 62788613
In-Charge: Mr Michael Foo
Email: dorcashome@pcs.org.sg

SARAH Seniors Activity Centre
Blk 105 Jalan Bukit Merah #02-1912 Singapore 160105
Tel: 62712125 Fax: 62712124
In-Charge: Mr Jimmy Lim
Email: sarahsac@pcs.org.sg

Evergreen Circle Seniors Activity Centre
Blk 827A Tampines St 81#02-350 Singapore 521827
Tel: 67866826 / 67866298
Manager: Mr Peter Soh
Email: ecircle@pcs.org.sg

Hannah Seniors Activity Centre
Blk 21 Toh Yi Drive #02-601 Golden Kismis, Singapore 590021. Tel 64634596 Fax: 64634598
Manager: Mr Jimmy Lim
Email: hannahsac@pcs.org.sg

Martha Seniors Activity Centre
364 Upper Serangoon Road #01-01
Singapore 530364. Tel 67026535
Manager: Mr Jimmy Lim
Email: martha@pcs.org.sg

TaRA@JP
1 Jurong West Central 2 #06-05 Jurong Point Shopping Centre, Singapore 648886. Tel: 67910194 Fax: 67910726
In Charge: Ms Pai Shu Ling Email: tara.jp@pcs.org.sg

COPE - Friends of Third Age
c/o Chen Li Presbyterian Church
Tel: 6345 5449
In-Charge: Ms Diana Thio
Email: dianathio@f3a.org.sg

Presbyterian Eldercare @ Potong Pasir
108 Potong Pasir Avenue 1 #01-488 Singapore 350108
Tel: 62889674
In-Charge: Katherine Wong
Email: wmcs.pec@hotmail.com

Community Befriending Programme
Befriender Managers:

Toh Xiu Yong	xiuyong@pcs.org.sg
Jimmy Lim	jimmylim@pcs.org.sg

Befriender Coordinators:

Desmond Soh	CBPbt@pcs.org.sg (Bukit Timah)
Tan Chuan Seng	CBPpp@pcs.org.sg (Potong Pasir)
George Wee	CBPsg@pcs.org.sg (Serangoon)
Wong Khai Hong	CBPtw@pcs.org.sg (Tampines West)
Timothy Chee	CBPgs@pcs.org.sg (Geylang Serai)

Gerontological Social Work and Counselling
In-Charge: Tristan Gwee
Email: tristan@pcs.org.sg

PRESBYTERIAN
Community Services
Inspiring tomorrow's community today

Flag Day 2017

9 December 2017

Volunteer Recruitment

1st Shift: 9am-1pm
2nd Shift: 1pm-5pm
Full Shift: 9am-5pm

Sign up here:
http://tinyurl.com/pcsflagday2017

For enquiries, please email tristan@pcs.org.sg or call 63344445 ext. 109

The funds raised through this flag day will go towards our charitable programmes and services.
Your kind support is greatly appreciated.

THE EXECUTIVE BOARD, MANAGEMENT AND STAFF OF PCS CONGRATULATES MDM HALIMAH YACOB ON BEING THE 8TH PRESIDENT OF THE REPUBLIC OF SINGAPORE

PCS Childcare Graduation Concert 2011
Guest of Honour:
Mdm Halimah Yacob

12 October 2013
Public Seminar on "Depression: There is Hope"

Visit to Yishun Childcare Centre...2011

ACKNOWLEDGEMENTS

The Presbyterian Community Services would like to express its sincere appreciation to the National Council of Social Service, Ministry of Social & Family Development, Ministry of Education, Ministry of Health, Housing & Development Board, Early Childhood Development Agency, Agency for Integrated Care, Council for 3rd Age, Community Development Councils, grassroots organisations, Presbyterian churches in Singapore, supporting churches, organisations, donors and volunteers for their invaluable contributions towards the work of PCS in FY16/17.

We wish to inform all our donors and supporters that the list of donors will only be published online on our website (www.pcs.org.sg). However, if you wish to keep your name confidential, please write to us at info@pcs.org.sg.

第43届大会年议会

The 43rd Session of the Synod Annual General Meeting

Venue : Singapore Presbyterian Amazing Grace Church * 新加坡长老会奇恩堂

Date : 20th Mar 2017-21st Mar 2017 * 2017年3月20日 – 2017年3月21日

PRESBYTERIAN
Community Services
长老会社区服务
Inspiring tomorrow's community today
Established since 1974